## Goal 1



### Promote compliance with Texas laws through transparent and timely communications.

#### **Objectives**

- · Effectively communicate with the public by promoting education and public relations to proactively inform and engage the communities we serve.
- Improve public service announcements and other communication strategies to release timely and transparent information.

### Goal 2



### Improve and support a safe and competitive Texas alcoholic beverage industry.

#### Objective

· Maximize technology innovations to streamline the review and approval process to reduce time needed for agency decisions.

## Goal 3



## Enhance regulatory oversight and law enforcement services focused on protecting the peace and safety of the communities we serve.

### **Objectives**

- · Address alcoholic beverage violations and threats to public safety.
- Provide efficient and effective regulatory oversight activities by improving processes, correcting inefficiencies, and adapting to change.

# Goal 4



#### Promote a culture of excellence.

### **Objectives**

- · Foster an environment that prioritizes people first.
- Strengthen and support a highly skilled, effective, accountable, and motivated workforce.
- Promote operational continuity by increasing workforce stability and retention.









