

Contact Info

TABC offices are located in every major metropolitan area of the state and in many smaller towns.

Visit our website to find the TABC office in your area. You'll find current contact information, including regional and district supervisors names.

http://www.tabc.state.tx.us/contact_us/local_field_office.asp

Service ★ **Courtesy**
Integrity ★ **Accountability**

Public Inquiry System

- Check the status of pending, active or inactive permits and view their violation history;
- Create lists of permits by location, type, status, original issue date;
- Create lists of permits with administrative violations (pending and final);
- Access lists in .xls, .pdf or .csv formats;
- Find retailers on the agency's credit law delinquent list;
- View complaints lodged against permit holders and related violations.

www.tabc.state.tx.us/public_inquiry

Texas Alcoholic Beverage Commission
P.O. Box 13127
Austin, Texas 78711
512-206-3333 (Information)
1-888-THE-TABC (Report Violations)
TDD/TTY: 711
questions@tabc.state.tx.us
www.tabc.state.tx.us



★ Our Mission

To promote public safety and serve the people of Texas through consistent, fair and timely administration of the Alcoholic Beverage Code while fostering education, voluntary compliance and legal, responsible alcohol consumption.

★ Our Vision

A safe and responsible Texas served by an Alcoholic Beverage Commission committed to innovative partnerships with our communities and the alcoholic beverage industry.

★ Our Philosophy

The TABC will:

- apply the Alcoholic Beverage Code in a fair, consistent, and timely manner;
- exemplify courteous, ethical, and professional behavior;
- be fiscally responsible and accountable to the people of Texas; and
- be accessible, transparent, efficient and effective.

**Serving Texas for
over 75 years...**

*In partnership with
our communities.*



**Texas
Alcoholic
Beverage
Commission**

From the Administrator



In 2005, the Texas Sunset Advisory Commission recommended the modernization of TABC agency operations and a focus on public safety concerns. We began to strategically

implement the recommendations immediately, and we continue to find newer and better ways to harness our strengths and align our resources so that we can successfully achieve those two basic recommendations.

Since we began working in that direction, I've come to realize these three things:

1. **Balance:** The balance between public safety and public service is the most difficult fine line to walk in a regulatory environment.
2. **Focus:** TABC's most effective way to be involved in public safety is not with the customer behavior, but with the behavior and motivation of the business we regulate. Our agents are outnumbered any other way.
3. **Partnerships:** TABC cannot succeed operating independently. Without innovative partnerships with the people we regulate and the communities we live in, we cannot affect public safety quickly and effectively.

Over the past 75 years, we've enjoyed an excellent partnership with communities across the state and the nation. I am committed to continuing this relationship and providing resources that will help make your community safer.



Alan Steen, Administrator

***Focusing on the source,
not the symptoms.***

When to Contact TABC:

- To report alcohol-related violations.
- To ask questions about the alcoholic beverage laws.
- To protest an application for or the renewal of a license/permit.
- To request training.
- To request a speaker for an event.
- To partner in underage drinking, alcohol poisoning or DWI prevention efforts.
- To report suspected organized criminal activity on TABC-licensed premises, such as narcotics or human trafficking.
- To compliment or complain about a TABC employee.

1-888-THE-TABC

In an emergency, or to report a crime that is underway, CALL 911.

How We Work Together

Community Education

TABC employees talk to parents, schools, city/county officials and other groups on a variety of alcohol-related topics:

- Alcohol poisoning / Binge drinking
- Underage drinking
- Drinking and driving
- Human trafficking
- Local option elections
- Local alcohol ordinances
- TABC licensing process

Volunteering

Many TABC employees volunteer their own time to help end poverty, hunger, homelessness, domestic violence and other ills that affect their communities. In addition, especially during the holidays, TABC offices conduct organized collection drives for those in need.



TABC agents work during natural and man-made disasters, assisting with evacuation, security detail, and patrol duties.