TEXAS ALCOHOLIC BEVERAGE COMMISSION
Information Technology Detail
FY2010-2011

August, 2009

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SECTION I

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INTRODUCTION

Background

The **Information Resources Management Act** (Texas Government Code § 2054) directs that an agency's strategic planning process coincide with the state's budget cycle. As part of that process, agencies must prepare an Information Technology Detail (ITD) to substantiate their capital project information and show how they will manage their information resources (IR) technology, implement their IR Strategic Plan, and use their IR budget in the next biennium.

ITD Purpose

The Information Technology Detail is a tool that agencies use to plan for the appropriate use of information resources to support their mission, goals, objectives, and strategies. The ITD should implement an agency's Strategic Plan, IR Strategic Plan, and the State Strategic Plan for information resources and demonstrate how the agency intends to accomplish its strategic objectives using information technology while remaining consistent with the agency's budget request.

What's New

An ITD is organized around three categories of Information Resource expenditures: Projects more than $25,000 (Category 5005), Daily Operations (Category 6000) and Data Center Consolidation (Category 7000). The **Data Center Consolidation** project area (HB 1516) is only for those agencies participating in the Data Center Services contract. They should report their in-scope services as provided to DIR via the Interagency Contracts. These agencies will be asked to update their DCC project in two new stages available after the LBB prints the introduced and conference committee bill.

Exemptions from the BOP

The following are exempt from inclusion in the ITD:

- **Process control equipment:** Equipment and its associated software or firmware that has the primary purpose of directly controlling a non-IR process, system, and/or mechanical device.
- **Two-way voice radio:** Point-to-point mobile radio or base-stationed two-way radio primarily used for voice telecommunications.
- **Non-state-funded education/research:** An institution defined by Education Code **§** 61.003 is not required to include projects for education and research when they are funded **solely** with contracts, grants, or gifts and when they will not require future state funding exceeding 20 percent of the total project cost.

Reference: Portions of this narrative were extracted from the following document: *Preparing and Submitting Information Technology Detail for Biennium 2010–2011*

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SECTION II

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Agency code: 458 Agency name: **Alcoholic Beverage Commission**

CATEGORY CODE/CATEGORY NAME
Project Number/Name
Type of Project **DESCRIPTION**

5005 ACQUISITN INFO RES TECH

2 Agy Wide PCs replacements (leased)
370 Acquisition and Refresh of Hardware and Software

Project Description: Agency desktop technology refresh plan to replace the existing inventory of obsolete Intel-based personal computers (PC's), and laptops with Pentium IV or better processor technology capable of supporting a graphical user interface, client/server applications, and multimedia applications in order to achieve enhanced employee productivity. This project also provides Mobile Data Computers, also commonly referred to as ruggedized laptops or ToughBook computers, to allow our law enforcement employees in the field to remotely access and input data and information in near-to-real-time using wireless data communication. Request is based on annual funding needs for a three and four year obligation on leasing of equipment.

Project Status: Ongoing capital project funded by the 81st Leg.

Needs-analysis Summary: The agency requires efficient operation of an information resources infrastructure to effectively execute its core functions and business processes. These functions and processes require the ability to capture, archive, analyze, and present large amounts of data to serve the public.

Project Justification: Without the full operation of the installed personal computer base infrastructure the agency could not accomplish its mission.

Outcome Measures: The benefits from this project are the continued availability to mission-critical computing resources and the efficient delivery of services. The Information Resources Department will continue to monitor the project and customer service levels to ensure that this critical mission succeeds.

Output Measures: The Information Resources Department will continue to monitor internal performance measures and assist the agency divisions with their desktop technology replacement needs.

Acquisition-of-Alternatives Analysis: The agency uses DIR's Go DIRect Program to purchase personal computer equipment.
The Go DIRect Program allows customers to purchase items directly from a DIR-contracted vendor. Customers contact the vendor for product and pricing information and send their purchase orders (with the DIR contract number) and payments directly to the Go DIRect vendor, not to DIR. This streamlines the order process so customers receive their products/services more quickly.

Cooperative-Project Area: none

Milestones or Timelines: none

4 POETCS expansion
320 Licensing / Permitting / Monitoring / Enforcement

Agency code: 458 Agency name: **Alcoholic Beverage Commission**

CATEGORY CODE/CATEGORY NAME
Project Number/Name
Type of Project **DESCRIPTION**

5005 ACQUISITN INFO RES TECH

4 POETCS expansion
320 Licensing / Permitting / Monitoring / Enforcement

Project Description: This project is a continuation of the Ports of Entry Tax Collector System (POETCS) project funded during the FY06-07 LAR. Phase I of the project automates the process used to collect and reconcile the taxes collected by TABC Tax Collection Officers (TCO) for alcohol and cigarettes entering the state from Mexico. The initial project consisted of deploying desktop computers equipped with touch-screen monitors, hand-help PDA devices capable of scanning bar codes and thermal receipt printers utilizing custom developed point of sale software. Phase I milestones: Developed the POETCS software system and deployed hardware at the Brownsville POE as the pilot port for the new system. Completed in November, 2007. All minor changes or fixes have been ironed out before proceeding to Phase II. Phase II milestones: Deploy the remaining hand-held PDA devices and thermal receipt printers in the following POE locations: El Paso, Eagle Pass, Laredo, Hidalgo, Progreso.

Project Status: Phase I: Completed bringing the Brownsville POE on-line as the first port on the new system in November, 2007. System has been in production for over two months with all minor changes or fixes being ironed out before proceeding to Phase II.
Phase II: Deploy the remaining hand-held PDA devices and thermal receipt printers in the following POE locations: El Paso, Eagle Pass, Laredo, Hidalgo, Progreso. Hardware inventory estimates include 23 MC70 PDAs, and 33 Zebra QL-220 thermal printers. 11 desktops with touch screen monitors are being deployed as part of the agency's PC refresh project. Phase II will be completed by October, 2008.

This initiative was not funded by the 81st legislature.

Needs-analysis Summary: POETCS will compile the TCO's daily report automatically upon completion of their shift. POETCS will print out tax stamps on demand, therefore eliminate the TCO's from having to keep up with inventory of stamps, eliminate supervisors from having to issue stamps to port employees, eliminate the need to keep up with tax stamp inventory, eliminate master weekly reports and convert to a real time accounting system where reports can be run daily.

Project Justification: TABC has several objectives for the new Ports of Entry Tax Collection System (POETCS). The primary objective is to speed up the process of tax collection at the ports. Another, equally important objective, is to increase the control and accountability over the process by automating standard operating procedures. Finally, the system will provide faster and more comprehensive reporting capability to TABC management both on the border and in Austin.

Outcome Measures: Although there is a process to audit a TCO's activity, it entails removing the TCO from his station and manually counting the proceeds collected and matching it up to the number of stamps remaining. The new system will automate the audit process reducing the time it takes to perform an audit and increasing the frequency in which audits can be done ensuring the accuracy of a TCO's cash box. TCO's are required to make up the difference if they are short on the cash they should have collected. Improving the processes associated with making deposits, transferring funds from the local bank to the State Treasury and reconciling tax stamp sales to deposits made at the local banks could result in increased revenue collection.

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Output Measures:

The POETCS system will compile the TCO's daily report automatically upon completion of the shift. POETCS will print out tax stamps on demand, therefore eliminate the TCOs from having to keep up with inventory of stamps, eliminate supervisors from having to issue stamps to port employees, eliminate having to keep up with stock of tax stamps on hand, eliminate supervisors from ordering tax stamps from HQ, eliminate master weekly reports - and convert to a real time accounting system where reports can be run daily instead of weekly.

It is imperative that our customer services continue to be our driving factor and our biggest concern. Lessening traffic lines at the ports of entry is a concern to all POE agencies both federal and state. Heightened security has been on the forefront of major concern and having access to the POETCS would greatly lessen waiting periods and enhance better controls of customers.

Acquisition-of-Alternatives Analysis:

Symbol Technologies has been identified as the provider for the handheld devices and Zebra Technologies for the print devices. The MC70 has been selected for the handheld PDA and the QL220 Plus for the printer. The MC70 Enterprise Digital Assistant (EDA) is a rugged handheld mobile device that incorporates a mobile phone, PDA, computer, scanner and imager in a single unit designed for the rigors of all-day, everyday usage. This compact, lightweight device combines multi-mode wireless networking, voice and data communications, and advanced data capture in an enterprise productivity tool that can support nearly any application in any environment. For complex mobile printing applications requiring advanced wireless connectivity support, complex graphics or fonts, Zebra has designed a product line enhancement to the QL series. The QL Plus series is designed around users mobile printing applications. Benefits include faster processing, support for complex graphics, fonts, and applications, and future wireless protocols, faster cabled file transfers via USB, easy migration for future security and wireless needs and security standards.

Cooperative-Project Area:

TABC has partnered with Symbol Technologies and SAE (Systems Application Engineering, Inc.) in developing a customized business solution for the POE project. The software platform was developed in .net, a platform easily supported by TABC after implementation. The hardware solution will be a combination of Symbol's handheld devices, Zebra printers, and industry standard desktops using touch screen technology.

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4 POETCS expansion
320 Licensing / Permitting / Monitoring / Enforcement

Milestones or Timelines: List of Project Milestones/Percentage Complete

Analysis and Design Phase I 100%
Implementation Phase I 100%
Test Phase I 100%
Deployment Phase I (Brownsville only) 100%
Phase II - June - October, 2008
Deployment Phase II - EL Paso0%
Deployment Phase II - Eagle Pass 0%
Deployment Phase II - Laredo 0%
Deployment Phase II - Hidalgo0%
Deployment Phase II - Progresso 0%

5 Excise Tax Automation
320 Licensing / Permitting / Monitoring / Enforcement

Agency code: 458 Agency name: **Alcoholic Beverage Commission**

CATEGORY CODE/CATEGORY NAME
Project Number/Name
Type of Project **DESCRIPTION**

5005 ACQUISITN INFO RES TECH

5 Excise Tax Automation
320 Licensing / Permitting / Monitoring / Enforcement

Project Description:

Excise Tax and Informational reports that are manually analyzed each year. Reports are filed monthly and the report analyzation process takes approximately one month. Invoices are checked to determine tax liability, product label approval and validity of shipper. Correspondence for discrepancies is generated and remains outstanding until it is resolved. The new system will allow the agency to use its resources more efficiently. Instead of submitting a report and invoices by mail, each permittee would be able to submit the required information electronically. The program would reconcile all the information and determine which transactions are not matching and a discrepancy report would be generated. This process would be in real-time eliminating the month-long analyzation process. Fiscally, there will be many benefits to the state and the businesses we regulate. Postage fees would be drastically reduced. Businesses would be able to better use their resources by not having to staff personnel to manually generate and file these monthly reports. They also would save space by not having to keep copies of each transaction for record retention requirements. The project components include the following:
- Professional Fees. Computer programming services to custom develop an automated solution for excise tax reporting via the internet.
- Data Center Services. Costs for dedicated application, web, and database servers, disk storage and tape backup to support the monthly filing of reports/data, and server software for handling data exchange collaboration, content management, and database management functions.

Funding would be primarily allocated to strategy 03-01-01 (Compliance Monitoring). Please see the ITD Exceptional Item Project Schedule with OOE Detail for detailed information on how funding would be allocated between agency strategies.

Project Status:

Budget approved by the 81st Legislature.
Project expected to begin September 2009.

Needs-analysis Summary:

Reviewing and reconciling Excise Tax reports is a manual process (very labor intensive) at TABC. Approximately 36,000 reports are analyzed each year. The majority of time is spent reconciling the manufacturing tier shipping report/invoices against wholesale/distributing receiving reports.

The reports are received on the 15th of each month, following the month for which the report is made. The report analysis process takes approximately one month. Every invoice is checked to determine tax liability, product label approval and validity of shipper. Correspondence for discrepancies is generated and remains outstanding until it is resolved.

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5005 ACQUISITN INFO RES TECH

5 Excise Tax Automation
320 Licensing / Permitting / Monitoring / Enforcement

Project Justification:

The main goal of the Excise Tax Automation system (ET) is to electronically receive excise tax data from filers and then identify and process any discrepancies in filed/unfiled data. Additional benefits will include management reports to help streamline the excise tax collection process. Current excise tax filers include warehouses, nonresident sellers, regional forwarding centers, wholesalers, distillers, winery/wine bottlers, airlines/passenger trains, distributors, nonresident manufacturers, wholesalers, brewpubs, resident manufacturers, brewers, and direct shippers. Although much of the filing processes are similar there are some distinct differences between filers. For example, Wineries and Distillers must keep track of bulk inventories. These bulk inventories are not taxed, but become taxed when bottled and distributed. These differences will be accounted for in the ET system.

Developing a solution to automate this process will allow the agency to use its resources more efficiently. Instead of submitting a report and invoices by mail, each permittee would be able to submit the required information electronically. The system would reconcile all the information and determine which transactions are not matching and a discrepancy report would be generated. This process would be in real-time eliminating the month-long analysis process.

Outcome Measures:

Fiscally, there will be many benefits to the state and the businesses we regulate. Postage fees would be drastically reduced. Businesses would be able to better use their resources by not having to staff personnel to manually generate and file these monthly reports. They also would save space by not having to keep copies of each transaction for record retention requirements.

Output Measures:

The time saved by not having to manually process the monthly reports would be used to concentrate on more involved compliance violations in a timelier manner.

Acquisition-of-Alternatives Analysis:

TABC participated in an Architecture Design Session at the Microsoft Technology Center to develop a technology plan for Excise Tax Automation. This Architecture Design Session was focused on the excise tax process that the agency currently performs manually on a monthly basis. The engagement had the following two main goals:

- Document the Excise Tax filing and cross-checking process
- Architect a system to automate the process

The hardware/software server solution of this project will handled by the Data Center Services provider, Team for Texas. Services will be required for dedicated application, web, and database servers, disk storage and tape backup to support the monthly filing of reports/data, and server software for handling data exchange collaboration, content management, and database management functions.

Cooperative-Project Area:

Determining business requirements would involve the alcoholic beverage industry as a key partner in the project.

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5 Excise Tax Automation
320 Licensing / Permitting / Monitoring / Enforcement

Milestones or Timelines:

The implementation of Excise Tax Automation system will be done in two phases. Phase one consists of design, prototyping and documentation. Phase two consists of code development, testing, installation, and training.

The deliverables of phase one are the ET system user's guide document and the ET system design document. The user's guide provides detailed information about the user interface and processes. The design document includes data formats, process flow charts, and technical requirements. To complete these documents some prototyping must be done. This requires the configuration of several tools such as Microsoft BizTalk, SharePoint, and SQL Server Reporting Services.

The phase two deliverables include the resulting ET system along with installation and training support. Development and testing will be done using the tools and servers configured for phase one prototyping.

List of Project Milestones/Percentage Complete

Planning during Architectural Design Session 100%
Phase I - Analysis and Design 0%
Phase I - Prototyping 0%
Phase I - Documentation 0%
Phase II – Code Development 0%
Phase II – Testing 0%
Phase II – Installation 0%
Phase II – Training 0%
Phase II – Operational support 0%

6 On-line applications
320 Licensing / Permitting / Monitoring / Enforcement

Agency code: 458 Agency name: **Alcoholic Beverage Commission**

CATEGORY CODE/CATEGORY NAME
Project Number/Name
Type of Project **DESCRIPTION**

5005 ACQUISITN INFO RES TECH

6 On-line applications
320 Licensing / Permitting / Monitoring / Enforcement

Project Description:

This project allows for the upgrading of our regulatory licensing system (LicenseEase) to provide a more efficient, state-of-the-art system to support on-line applications for originals licenses, renewal of existing licenses, requests for changes such as addressing or trade name, an online payment interface, provide multi-language by user choice, a secure user registration/logon, password retrieval capability, and an E-mail transaction confirmation feature. The upgrade will allow us to move to Versa Regulation, which is the successor to LicenseEase and is the next generation of business applications designed by Versa Systems to improve efficiency and deliver enhanced customer service. This new application is more flexible than it's predecessor, contains more functionality and can be configured to more closely match business processes. The project includes the following components:

- Professional fees. Programming services to make enhancements on a new version of the agency's regulatory software application to better support on-line application processing, on-line payments, improved license processing, and enhanced customer service.

Funding would be primarily allocated to strategy 02-01-01 (Licensing and Investigation). Please see the ITD Exceptional Item Project Schedule with OOE Detail for detailed information on how funding would be allocated between agency strategies.

Project Status:

Budget approved by the 81st Legislature.
TABC and Versa are currently co-developing the Statement of Work.

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CATEGORY CODE/CATEGORY NAME
Project Number/Name
Type of Project **DESCRIPTION**

5005 ACQUISITN INFO RES TECH

6 On-line applications
320 Licensing / Permitting / Monitoring / Enforcement

Needs-analysis Summary:

LicenseEase was rewritten in 2001 and at that time began to use Oracle database, application server and development tools. Today, there is no problem with the database and server tools but the problem is that the core functionality of this application was written before there was a demand for user friendly web-based solutions. Today there are growing demands for web-based solutions that are user friendly, provide customer self service and are accessible to citizens with disabilities.

There is a need to be able to provide seamless license related processes from beginning to end for original application processing and license/permit renewals. The agency is at a point where it must invest in technologies that promote growth and presence via the Internet. The agency desires to do more e-business transactions which would include use of TexasOnline/e-Pay and image processing. A single technology platform that will help provide efficient state-of-the-art applications to support all internal processes and to meet public needs will include the following:

- Allowing applicants to submit applications for originals licenses
- Renew existing licenses
- Request changes such as addressing or trade name
- Online payment interface
- Providing multi-language by user choice
- Secure user registration/logon
- Password retrieval
- E-mail transaction confirmation
- Maintain a state-of-the-art technology environment that will result in total cost of ownership savings.
- Lower business risks with improved system availability and improved responsiveness/flexibility in adding new features.

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CATEGORY CODE/CATEGORY NAME
Project Number/Name
Type of Project **DESCRIPTION**

5005 ACQUISITN INFO RES TECH

6 On-line applications
320 Licensing / Permitting / Monitoring / Enforcement

Project Justification:

It would be cost prohibitive to develop a completely new system to replace all functionally of LicenseEase. TABC has a major investment in LicenseEase and the application has significant customizations unique to the agency. Migrating to Versa Regulation would be an initial step and a key element in moving towards a totally automated on-line application processing and license renewal process.

Current major customizations include:
- unique license fee collection by counties and the post issuance billing processes
- extensive cross checks of licenses, locations and individuals
- complex logic relating to surety bond requirements and exemptions
- extensive license/permit relationship requirements, dependencies, prohibited relationships and illegal interest

Versa Regulation employs the same tabular-driven navigation and sortable list functions that are currently being implemented in in-house developed applications. As a client, TABC is entitled to this upgrade but, as noted, there will be a significant upfront cost associated with customization.

Outcome Measures:

The upgrade of LicenseEase to Versa's new Versa:Regulation products will allow the agency to:
- Leverage existing Oracle database technology investment and knowledge
- Move to a product that is fully web-based and at the start of it's product lifecycle
- Take advantage of new functions and features that are built into the new product
- Take advantage of new COTS functions
- Benefit from future enhancements available only with current products
- Provide a 508 compliant solution for agency staff and its customers
- Manage the risk of upgrade with current staff resources and skills
- Lower the long term cost of system maintenance
- Leverage the low cost and power of an open solution
- Stay with a trusted vendor that knows and supports the agency's business processes
- Preserve the major investment in the current database and business processes
- Provide better and more flexible customer service to citizens
- Lower the cost of providing future interfaces and enhancements

Output Measures:

The Information Resources Department will continue to monitor internal performance measures and assist the agency divisions with meeting specific performance objectives.

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Type of Project **DESCRIPTION**

5005 ACQUISITN INFO RES TECH

6 On-line applications
320 Licensing / Permitting / Monitoring / Enforcement

Acquisition-of-Alternatives Analysis: TABC and Versa Management Systems, Inc. originally entered into a statement of work contract under the provisions provided for in DIR's Contract for LicenseEase Software and Service "DIR-VPC-02-041 in May, 2004. The SOW included the products of LicenseEase and eGateway and all related services. Since the original contract, TABC has procured ongoing product maintenance, licensing fees, and product change requests (PCR). Versa has been providing value-added service to TABC to aid in the implementation, support, or maintenance of LicenseEase which is not available from any other vendor. Since Versa owns the proprietary intellectual property rights of their software systems, this makes them the most qualified vendor for making customizations and supporting the product.

TABC plans to use TexasOnline's ePay service which provides a secure online payment system. ePay performs credit card processing for MasterCard, VISA, AMEX, and Discover credit cards. In addition, ePay also accepts payments via Automated Clearing House (electronic checking). The secure online payment system reduces deployment, scalability, and implementation requirements.

Cooperative-Project Area: none

Milestones or Timelines: List of Project Milestones/Percentage Complete

1.0 VR Implementation Services 0%
2.0 Project Management 0%
3.0 Custom Code Migration 0%
4.0 Train-the-Trainer Training 0%
5.0 System Administration Training 0%
6.0 Update TABC Configuration 0%
7.0 User Acceptance Testing (UAT) 0%
8.0 Onsite Go-Live Support 0%
9.0 Contingency enhancements to VR 0%
10.0 Versa:Online Implementation 0%
11.0 Annual Maintenance/Services Changes 0%

7 Case Management
320 Licensing / Permitting / Monitoring / Enforcement

Agency code: 458 Agency name: **Alcoholic Beverage Commission**

CATEGORY CODE/CATEGORY NAME
Project Number/Name
Type of Project **DESCRIPTION**

5005 ACQUISITN INFO RES TECH

7 Case Management
320 Licensing / Permitting / Monitoring / Enforcement

Project Description:

This project allows for the replacement of our current case management system by adding the same functionality to a newly developed custom application known as ARTS (Agency Reporting and Tracking System). ARTS is the most widely used in-house developed application and provides field and headquarters staff a method of capturing complaint, inspection, offense and daily activity information and gives the ability to relate these items. ARTS has been expanded to include new modules that will allow more real-time capturing and reporting of information. Extensive enhancements and additional modules to handle all aspects of case management are needed. More comprehensive and sophisticated security and data protection features are needed. Advanced relationship, search features and external systems interfaces, including an imaging interface are required in order to phase out NETRMS/CrisNet package currently in use. The project includes the following components:

- Professional fees. Programming services to make enhancements to our existing ARTS system to support the additional functionality provided by the current case management solution.

Funding would be primarily allocated to strategy 01-01-01 (Enforcement). Please see the ITD Exceptional Item Project Schedule with OOE Detail for detailed information on how funding would be allocated between agency strategies.

Project Status:

Budget approved by the 81st Legislature.
Development expected to begin September 2009.

Needs-analysis Summary:

Case management is a core agency process. Allegations, charges, and final outcomes must be reported and tracked. ARTS has been designated as the agency's reporting and tracking system and currently, for licensed entities, all activities up to formal charges are being tracked in ARTS. Once a hearing has been requested, the related case activities are not are not handled in ARTS and this is a main goal of the project. Having all information in one database will ensure a more timely, complete and accurate view of a case. Enhanced relationships, search capabilities, reporting and security features are needed. Protection of sensitive and confidential data is a key concern that will be one component of this project. There are many documents that may be assembled in support of any legal action. Some supporting files (word documents, video clips, pictures) may be of considerable size. An Interface to a possible imaging solution will also be a consideration.

Project Justification:

Having a central repository and all inclusive tracking system will reduce redundancy of data and eliminate the need for multiple comparable systems (NETRMS/CrisNet). Fully integrating case management in the existing ARTS application will provide standardization, a single familiar user interface and an all-inclusive application. There are currently limitations on attachment size that restricts what supporting documentation may be available for easy reference. There are requirements to provide more information to the public via the Internet while ensuring the protection of sensitive and confidential information.

Outcome Measures:

The benefits from implementing the case management module into the ARTS system includes eliminating annual maintenance costs with the current NETRMS/CrisNet product and the efficient delivery of services through a single user interface.

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Project Number/Name
Type of Project **DESCRIPTION**

5005 ACQUISITN INFO RES TECH

7 Case Management
320 Licensing / Permitting / Monitoring / Enforcement

Output Measures: The Information Resources Department will continue to monitor internal performance measures and assist the agency divisions with meeting specific performance objectives.

Acquisition-of-Alternatives Analysis: For this project, the agency plans to use DIR's IT Staffing Services contract which provides for temporary IT staffing augmentation services on a time (hourly) basis. Contracted staff render services and are paid on an hourly basis. The contract provides for Not-to-exceed prices which are the maximum hourly rate prices a vendor may charge under the IT Staffing Services program. Agency's are encouraged to negotiate rates based on worker qualifications, job scope, and other pertinent information in order to obtain the best value. The agency uses the following IT staff services job descriptions:

Developer Analyst - Plans, develops, tests, and documents computer programs, applying knowledge of programming techniques and computer systems. Work involves assisting in analyzing systems to develop programs for computer applications, writing solution programs, documenting the methods and procedures used in program development, and testing and correcting programs.

System Analyst - Reviews, analyzes, and evaluates technical systems to assess effectiveness and to formulate new or improved technical solutions. Determines operational, technical, and support requirements for the location, installation, operation, and maintenance of various equipment and systems. Assists in the design, development, and maintenance of various computer applications.

Database Administrator - Responsible for data analysis and database management. Involved in maintenance, enhancement, designing of data dictionaries, physical and logical database models, and performance tuning. Coordinates physical changes to databases; codes, tests, and implements physical database, applying knowledge of data base management system. Designs logical and physical databases reviews description of changes to database design to understand how changes to be made affect physical data base.

Project Manager - Designs, plans, and coordinates work teams. Follows standard project management industry practices. Understands business and technical objectives of a project and works closely with project sponsor. Creates project charter and work plan and tracks budget and schedule progress via appropriate metrics. Documents risks and develops mitigation plans, manages scope, and creates and implements a communication plan. Identifies, tracks, and ensures resolution of issues and removal of barriers.

Cooperative-Project Area: none

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5005 ACQUISITN INFO RES TECH

7 Case Management
320 Licensing / Permitting / Monitoring / Enforcement

Milestones or Timelines: List of Project Milestones/Percentage Complete

.NET Prerequisites
Current .NET Applications and Technology Review 0%
O/R Net replacement software 0%
ARTS Application modifications - Replace DB layer 0%

CASE MANAGEMENT
Phase 1 - Design, Prototyping, and Documentation 0%
Gather Requirements 0%
Database tables 0%
Interfaces 0%
Reports 0%
Review Meetings and Documentation Updates 0%
Phase 2 – Development and Installation 0%
Database design and implement 0%
Case management, assignment and status tracking 0%
Case Outcome (fines, penalties, suspensions cancellations and license impact) 0%
External Systems Interface 0%
Imaging Interface 0%
Security 0%
Reports 0%
Project Management 0%
Documentation Updates 0%
Integration Testing 0%
Installation 0%
Acceptance Testing 0%
Training 0%
Phase 3 0%
On-going Support & Maintenance - Internal 0%

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CATEGORY CODE/CATEGORY NAME
Project Number/Name
Type of Project **DESCRIPTION**

5005 ACQUISITN INFO RES TECH
8 Network Security
260 Security

Project Description:

This project would provide enterprise level information systems security for all agency strategies to include mobile device and disk encryption, anti-spam, email encryption, url filering, web reputation filering, anti-spyware, and monitoring/alerting on the security of all devices attached to the TABC network. The project components include the following:

- Computer Software. Mobile device and disk encryption software suite needed to protect proprietary agency data from loss, theft, or leakage. Encrypts Laptop drives, PDAs, Mobile Smart Phones, Flash Drives, Workstation and Server disk storage. Key tool required for compliance to HIPPA and Federal privacy policies.

- DCS Services. Server services to run the mobile device and disk encryption software.

- Computer Equipment. Two hardware appliances providing anti-spam, Anti-Virus, Virus Outbreak filter, and email encryption, URL filtering, Web Reputation filtering, and Anti-spyware protection. One Network Admission Control (NAC) security appliance to monitor and alert on the security of all devices attached to the TABC network.

Funding would be allocated across all strategies. Please see the ITD Exceptional Item Project Schedule with OOE Detail for detailed information on how funding would be allocated between agency strategies.

Project Status:

Technical evaluation complete.

Funding approved by the 81st legislature.

Needs-analysis Summary:

This project combines updating existing hardware and software components to keep pace with current threat technology as well as adding new levels of protection of personally identifiable information of both state employees and our customers. These improvements and upgrades will streamline operations throughout the agency by reducing lost time in manually filtering out real customer information from “spam” entering agency email systems and allowing for a more direct and coordinated response to electronic attacks against the agency’s information system. The improved mobile phone security will allow employees access to agency email and other data sources while protecting it from unauthorized access. Remote devices such as flash drives and smart phones are becoming an essential part of all aspects of our business. Lost devices represent a significant risk of loss of proprietary data. This project will mitigate that risk while making communications more effective and secure.

Agency code: 458 Agency name: **Alcoholic Beverage Commission**

CATEGORY CODE/CATEGORY NAME
Project Number/Name
Type of Project **DESCRIPTION**

5005 ACQUISITN INFO RES TECH

8 Network Security
260 Security

Project Justification:

This project combines encryption for data in motion as well as data at rest on an enterprise level. This higher level of protection is required if we are to be able to have a truly mobile work force. By switching to an enterprise level of encryption solution, we will be able to better control the flow of information and prevent incidental data leaks due to lost or stolen equipment.

By upgrading and consolidating our internet & email security systems, we will be able to respond to threats more quickly and effectively. Establishing a formal NAC system will allow us to better protect the physical network from incident infection by non agency equipment. These changes will further reduce the amount of "junk" mail received and incidental malware installed on agency equipment.

Personally identifiable information submitted by our customers to the agency as a part of our normal business will be made secure while remote availability will enhance customer service levels.

Outcome Measures:

The benefits from this project are the continued availability to mission-critical computing resources and the efficient delivery of services. The Information Resources Department will continue to monitor the project and customer service levels to ensure that this critical mission succeeds.

Output Measures:

The Information Resources Department will continue to monitor internal performance measures and assist the agency divisions with their information security needs.

Acquisition-of-Alternatives Analysis:

For computer software and network appliance equipment, the agency will use DIR's Go DIRect Program. The Go DIRect Program allows customers to purchase items directly from a DIR-contracted vendor. Customers contact the vendor for product and pricing information and send their purchase orders (with the DIR contract number) and payments directly to the Go DIRect vendor, not to DIR. This streamlines the order process so customers receive their products/services more quickly.

The hardware/software server solution of this project will be handled by the Data Center Services provider, Team for Texas. Services will be required for dedicated application server and disk/tape storage services to run the mobile device and disk encryption software.

Cooperative-Project Area:

none

Agency code: 458 Agency name: **Alcoholic Beverage Commission**

CATEGORY CODE/CATEGORY NAME
Project Number/Name
Type of Project **DESCRIPTION**

5005 ACQUISITN INFO RES TECH

8 Network Security
260 Security

Milestones or Timelines:

List of Project Milestones/Percentage Complete

Technical evaluation complete 100%
Procurement of the technical solution 100%
Installation 90%
Configuration 90%
Testing 80%
Deployment 90%

9 HR System upgrade
200 Enterprise Resource Planning (ERP)

Project Description:

This project would implement a comprehensive, web-based HRMS management solution to replace an existing, in-house written, legacy Human Resources Management System that is based on obsolete technology. There is a need for a comprehensive web-based system that will automate all aspects of HR processes, integrating the functions of recruiting, time and leave, performance evaluations, and training tracking, with employee, manager and candidate self-service portals. The new system should allow import and export of information eliminating the need for data entry/updating of multiple systems. The project includes the following components:
- Computer Software and professional fees. A comprehensive web-native COTS system which automates all aspects of HR process, integrating the functions of recruiting, performance evaluations, and training, with employee, manager and candidate self-service portals. Programming fees for custom user specific web forms and custom reports.

Funding would be allocated across all strategies. Please see the ITD Exceptional Item Project Schedule with OOE Detail for detailed information on how funding would be allocated between agency strategies.

Project Status:

Agency has rescinded this request to accommodate the Governor's request to reduce agency expenditures by 10%.
TABC also continues to defer to the Texas ERP initiative (administered by the Comptroller's Office).

Agency code: 458 Agency name: **Alcoholic Beverage Commission**

CATEGORY CODE/CATEGORY NAME
Project Number/Name
Type of Project **DESCRIPTION**

5005 ACQUISITN INFO RES TECH

9 HR System upgrade
200 Enterprise Resource Planning (ERP)

Needs-analysis Summary:

Past internal audits have recommended improvements in HR system management where automation solutions would benefit the agency. Areas of need that were identified included HR policy manual maintenance, employee appraisal process management, time and leave reporting, personnel file management, recruiting and applicant tracking, staff development planning, tracking and reporting, workforce planning, and HR management reporting.

The current HRMS system would require major enhancements in order to support the desired automation improvements. The effort to enhance the existing system was determined not to be cost-effective and would require significant time to develop. Instead, a COTS solution will provide the needed functionality plus offers many new features not available in the current in-house system.

Project Justification:

A new HR system will provide the agency with a comprehensive, web-native HR management solution that efficiently administers our HR & Benefit programs, streamlines our applicant/hiring process, helps us train and develop our workforce for promotion and growth, streamlines our current HR practices, employee communications and workflow using Self-Service functions and monitors performance using Metrics.

The system should be customizable to meet our unique needs. We will be able to easily add fields and tables to the database to accommodate any special needs. All fields in the centralized, open database can be included in our reports, ad hoc queries, used as selection filters and/or exported to other applications. The solution should meet all of our internal reporting needs, as well as state government compliance reporting. Required modules include:

- HR & Benefits (HR and Benefits Administration)
- Talent acquisition (Applicant Tracking and Resume Scanning)
- Training (Training Administration)
- ESS (Employee Self Service for open enrollment, life changes)
- MSS (Manager Self Service for authorizations, reviews)

Outcome Measures:

The decision to select a solution will be based on total Cost of Ownership (TCO), not just initial cost. Project sponsors and stakeholders want an application solution which could be deployed quickly, provide the agency with the opportunity to solve a variety of business issues, and offer the best ROI. The solution will provide the agency with these ROI benefits:

- Comprehensive product suite covering all facets of HR Management
- Employee and Manager Self-Service modules to reduce errors, eliminate paper and provide significant cost savings
- Automated Work Flows and To Do Lists generate letters, send email notifications, provide authorizations
- Easy upgrade path (no hard-coding in programs)
- Unlimited security profiles for fields/tasks/actions permitted by user
- Advanced multi-level query functions; Extensive report writer capabilities
- Implementation that is on-time and on-budget

Agency code: 458 Agency name: **Alcoholic Beverage Commission**

CATEGORY CODE/CATEGORY NAME
Project Number/Name
Type of Project **DESCRIPTION**

5005 ACQUISITN INFO RES TECH

9 HR System upgrade
200 Enterprise Resource Planning (ERP)

Output Measures:

The key success factors of the project will be measured by noticeable improvements in HR and Benefits Administration, Applicant Tracking and Resume Scanning, Training Administration, Employee Self Service for open enrollment, life changes, and Manager Self Service for authorizations, reviews.

The Self-Service modules will help the agency reduce paperwork, streamline HR practices (such as address changes and benefits enrollment) and implement workflow processes such as vacation approvals and authorizations, delivering significant time and cost savings. Documents such as PIF's (personal information forms), PAF's (personnel action forms), agency policies, agency news, 401k information, personalized benefit statements and employee reviews can all be distributed and authorized using self-service. Managers and employees will be able to use these tools to increase transaction speed, ensure greater data accuracy and promote employee communication within the organization. Paper is replaced with easy to use and understand Web forms that can be accessed from employee desktops.

Acquisition-of-Alternatives Analysis:

The agency will be monitoring the Enterprise Resource Planning (ERP) study effort called for by House Bill 3106 passed by the 80th Texas Legislature. The ERP study is led by the Texas Comptroller of Public Accounts and encompasses other initiatives to explore ways to integrate data and processes into more cohesive and standardized systems for the highest levels of efficiency. ERP, for Texas state government, means and includes the administration of state agency's and institutions of higher education's general ledger, accounts payable, accounts receivable, budgeting, inventory, asset management, billing, payroll, projects, grants, human resources and procurement. Beginning July 2008, the Comptroller launched a review process that House Bill 3106 mandated. It is intended to ensure that all projects involving financial, human resource and payroll systems are consistent with statewide ERP goals. The ERP Advisory Council and the CFO/CIO Committee were familiarized with the process flows, details and timelines. The required one-page Agency ERP Project Request form (PDF) can help make sure projects are compatible with the direction the Texas ERP is taking, which could save quite a bit of time and money later.

Cooperative-Project Area:

n/a

Agency code: 458 Agency name: **Alcoholic Beverage Commission**

CATEGORY CODE/CATEGORY NAME
Project Number/Name
Type of Project **DESCRIPTION**

5005 ACQUISITN INFO RES TECH

9 HR System upgrade
200 Enterprise Resource Planning (ERP)

Milestones or Timelines: List of Project Milestones/Percentage Complete

HRMS Project
Phase 1 – Design, Prototyping, and Documentation 0%
Phase 2 – Development and Installation
Installation 0%
Reports 0%
Project Management 0%
Documentation Updates 0%
Integration & Acceptance Testing 0%
Training 0%
Phase 3 - On-going Support & Maintenance 0%

10 Re-engineer Seller/Server Training
320 Licensing / Permitting / Monitoring / Enforcement

Agency code: 458 Agency name: **Alcoholic Beverage Commission**

CATEGORY CODE/CATEGORY NAME
Project Number/Name
Type of Project **DESCRIPTION**

5005 ACQUISITN INFO RES TECH

10 Re-engineer Seller/Server Training
320 Licensing / Permitting / Monitoring / Enforcement

Project Description:

This project would implement a more effective means of educating the seller/server of alcoholic beverages. Research has shown that one-third to a half of all intoxicated drivers come from licensed premises and the commission notes that the number of licensed retail locations has grown at an unusually high rate during the immediately past and current fiscal year. One way to positively impact and possibly reduce intoxicated persons is through training of the persons selling/serving alcohol. The current method of reporting persons trained (trainees) in seller/server classes is somewhat cumbersome which when coupled with the high volume of trainees has resulted in the need for a systems upgrade and a streamlined method of submitting data electronically. Project components include the following:

- Program Curriculum and Computer Based Training (CBT) development. Consulting services for developing a new training curriculum and on-line CBT system which the agency will make available to schools to ensure consistent training across the state and adherence to electronic filing requirements.
- Professional Fees. Computer programming services to custom develop an automated solution for seller server trainee electronic reporting via the internet.
- Data Center Services. Costs for dedicated application, web, and database servers, disk storage and tape backup to support the monthly filing of trainee reports/data, and server software for handling data exchange collaboration, content management, and database management functions.

Funding would be primarily allocated to strategy 03-01-01 (Compliance Monitoring). A smaller share would be allocated to Strategy 04-01-02 (Information Resources) to fund data center services to support this project. Please see the ITD Exceptional Item Project Schedule with OOE Detail for detailed information on how funding would be allocated between agency strategies.

Project Status:

Budget approved by the 81st Legislature.
Pre-planning in progress.

Needs-analysis Summary:

Approximately 160,000 certificates are issued annually to persons taking and passing a seller/server program. These programs exist in both on-line and instructor led classroom formats. The volume of persons certified alone makes issuance, compliance and tracking of seller/server certificates a complex process. Multiple systems are involved in the current process and there is a need to improve the flow of data between these systems and to remove some of the interdependencies. Improved standardized processes that can be easily enforced and modified are basic necessities. System reliability and availability are key concerns. This project will consist of 2 distinct portions which could be implemented on separate schedules. The project may require some additional hardware for processing and data storage but this is yet to be determined. The project will require significant custom developed software.

Agency code: 458 Agency name: **Alcoholic Beverage Commission**

CATEGORY CODE/CATEGORY NAME
Project Number/Name
Type of Project **DESCRIPTION**

5005 ACQUISITN INFO RES TECH

10 Re-engineer Seller/Server Training
320 Licensing / Permitting / Monitoring / Enforcement

Project Justification: A simplified user interface, which is available 24 hours a day and 7 days a week, is required. Careful monitoring of current system is required to detect and correct problems that result in disruption of services. Improved flow of data is needed to ensure certificate information is valid and timely. Data collection method used for current system is complex but secure. Need a system that is flexible and that can be easily maintained. Need a system that is secure and where access can be controlled and monitored. Ideally the system should be scaleable in order to maintain current workload and to support future growth.

Outcome Measures: Lessen staff resources needed to enter and maintain basic certificate information by implementing streamlined processes. Reduce need for data entry staff augmentation. Standardization of procedures will aid in compliance monitoring. Reduction of intermittent outages will eliminate need to monitor availability and reduce need for technical intervention. Stable system performance will ensure users have enhanced availability and access to resources they need at anytime.

Output Measures: Timely data capture will ensure information is current and available to internal and external users. Involvement of staff resources to research certifications would be reduced.

Acquisition-of-Alternatives Analysis: For this project, the agency plans to use DIR's IT Staffing Services contract which provides for temporary IT staffing augmentation services on a time (hourly) basis. Contracted staff render services and are paid on an hourly basis. The contract provides for Not-to-exceed prices which are the maximum hourly rate prices a vendor may charge under the IT Staffing Services program. Agency's are encouraged to negotiate rates based on worker qualifications, job scope, and other pertinent information in order to obtain the best value.

The hardware/software server solution of this project will handled by the Data Center Services provider, Team for Texas. Services will be required for dedicated application, web, and database servers, disk storage and tape backup to support the daily filing of trainee reports/data, and server software for handling data exchange collaboration, content management, and database management functions.

Cooperative-Project Area: none

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CATEGORY CODE/CATEGORY NAME
Project Number/Name
Type of Project **DESCRIPTION**

5005 ACQUISITN INFO RES TECH

10 Re-engineer Seller/Server Training
320 Licensing / Permitting / Monitoring / Enforcement

Milestones or Timelines:

Curriculum/Computer Based Training (CBT) development
Phase 1 – Requirements, Design and Documentation
Interfaces 0%
Forms 0%
Reports 0%
Phase II – Development and Installation
Installation 0%
Acceptance Testing 0%
Training 0%
Integration Testing 0%

Report Trainees
Phase 1 – Design, Prototyping, and Documentation
Seller Training Data Formats0%
Filer's Web Forms 0%
Import Feature 0%
Filing Security 0%
Database tables 0%
Cross Verification Requirements 0%
Interfaces 0%
Forms 0%
Reports 0%
MOMS Enhancements/Interface 0%
Phase 2 – Development and Installation
Web Forms 0%
Import 0%
Filing Security 0%
Database tables 0%
MOMS Enhancements 0%
Interfaces - ARTS, LE & MOMS0%
Seller Training Forms 0%

Agency code: 458 Agency name: **Alcoholic Beverage Commission**

CATEGORY CODE/CATEGORY NAME
Project Number/Name
Type of Project **DESCRIPTION**

5005 ACQUISITN INFO RES TECH

10 Re-engineer Seller/Server Training
320 Licensing / Permitting / Monitoring / Enforcement

Maintenance Forms/Functions 0%
Reports 0%
Project Management 0%
Documentation Updates 0%
Integration Testing 0%
Installation 0%
Acceptance Testing 0%
Training 0%
Operations Test Support 0%
Phase 3 - On-going Support & Maintenance 0%

11 IT Staff Augmentation
320 Licensing / Permitting / Monitoring / Enforcement

Project Description: Funding would provide IT staffing services for additional programming support of in-house developed systems and websites. Supporting the current application programs and websites requires specific skill sets in .net, Lotus Notes programming, and web development that the agency is lacking. Funding will provide approximately 2,880 hours per year of skilled IT staffing services.

Project Status: Budget approved by the 81st Legislature.

Needs-analysis Summary: The agency requires efficient operation of an information technology infrastructure to effectively execute its core functions and business processes. Use of IT staff services supports the baseline operations of the agency which includes the installation, enhancement, and management of the applications software systems and agency websites. The information technology infrastructure is responsible for developing and maintaining the core technology applications for the agency, which includes licensing, enforcement, compliance, legal, and business services.

Agency code: 458 Agency name: **Alcoholic Beverage Commission**

CATEGORY CODE/CATEGORY NAME
Project Number/Name
Type of Project **DESCRIPTION**

5005 ACQUISITN INFO RES TECH

11 IT Staff Augmentation
320 Licensing / Permitting / Monitoring / Enforcement

Project Justification:

Without the full operation of the installed application systems infrastructure the agency could not accomplish its mission. Staffing services will consist of developing requirements in conjunction with TABC staff, designing and implementing enhancements, testing and documenting changes within the .net programming and Lotus Notes environments.

The agency requires a number of .net and Lotus Notes programs to be developed and maintained including those for the Agency Reporting and Tracking System (ARTS), Public Inquiry, MOMS, Application Wizard, Purchase Tracking, Travel Tracking, and LicenseEase interfaces. We also require that a number of Crystal reports be developed using our LicenseEase datamart. Use of contractors' with institutional knowledge of TABC's .net programming and Lotus Notes environments and datamart schemas, provides the agency with the best ability to develop and maintain these programs and reports. The contractors' skills and abilities with our system and their background with the system helps to greatly reduce training and education time and provide the agency with the best opportunity for completing tasks on schedule.

Outcome Measures:

The benefits from the use of staff augmentation services are the continued availability to mission-critical computing resources and the efficient delivery of services. The Information Resources Department will continue to monitor the project and customer service levels to ensure that this critical mission succeeds.

Output Measures:

The Information Resources Department will continue to monitor internal performance measures and assist the agency divisions with their application systems enhancement needs.

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CATEGORY CODE/CATEGORY NAME
Project Number/Name
Type of Project **DESCRIPTION**

5005 ACQUISITN INFO RES TECH

11 IT Staff Augmentation
320 Licensing / Permitting / Monitoring / Enforcement

Acquisition-of-Alternatives Analysis: The agency uses DIR's IT Staffing Services contract which provides for temporary IT staffing augmentation services on a time (hourly) basis. Contracted staff render services and are paid on an hourly basis. The contract provides for Not-to-exceed prices which are the maximum hourly rate prices a vendor may charge under the IT Staffing Services program. Agency's are encouraged to negotiate rates based on worker qualifications, job scope, and other pertinent information in order to obtain the best value.
The agency uses the following IT staff services job descriptions:
Developer Analyst - Plans, develops, tests, and documents computer programs, applying knowledge of programming techniques and computer systems. Work involves assisting in analyzing systems to develop programs for computer applications, writing solution programs, documenting the methods and procedures used in program development, and testing and correcting programs.
System Analyst - Reviews, analyzes, and evaluates technical systems to assess effectiveness and to formulate new or improved technical solutions. Determines operational, technical, and support requirements for the location, installation, operation, and maintenance of various equipment and systems. Assists in the design, development, and maintenance of various computer applications.
Database Administrator - Responsible for data analysis and database management. Involved in maintenance, enhancement, designing of data dictionaries, physical and logical database models, and performance tuning. Coordinates physical changes to databases; codes, tests, and implements physical database, applying knowledge of data base management system. Designs logical and physical databases reviews description of changes to database design to understand how changes to be made affect physical data base.
Project Manager - Designs, plans, and coordinates work teams. Follows standard project management industry practices. Understands business and technical objectives of a project and works closely with project sponsor. Creates project charter and work plan and tracks budget and schedule progress via appropriate metrics. Documents risks and develops mitigation plans, manages scope, and creates and implements a communication plan. Identifies, tracks, and ensures resolution of issues and removal of barriers.

Cooperative-Project Area: none

Milestones or Timelines: none

12 Other Hardware/Software Acquisition
370 Acquisition and Refresh of Hardware and Software

Agency code: 458 Agency name: **Alcoholic Beverage Commission**

CATEGORY CODE/CATEGORY NAME
Project Number/Name
Type of Project **DESCRIPTION**

5005 ACQUISITN INFO RES TECH

12 Other Hardware/Software Acquisition
370 Acquisition and Refresh of Hardware and Software

Project Description: Agency wide IT equipment replacement and upgrade plan for personal computer printers and scanners, software upgrades, and network equipment upgrades. Printer replacements include both monochrome and color printers for personal/small workgroups, mid-sized workgroups, large workgroups, and multifunction all-in-one. Scanner replacements include personal/small workgroup and mid-sized workgroup. PC software upgrades for Microsoft Office through an enterprise license agreement. Network equipment upgrades includes the replacement of network infrastructure equipment including routers and switches.

Replacement of obsolete personal computing printers, scanners, and network routers and switches including small workgroup printers average unit cost $300; medium workgroup printers average unit cost $800; small color workgroup printers average unit cost $500; scanners totaling average unit cost $1,300; network switches average unit cost $1,100; network routers average unit cost $1,500.

Project Status: Ongoing capital project funded by the 81st Leg.

Needs-analysis Summary: The agency requires efficient operation of an information resources infrastructure to effectively execute its core functions and business processes. These functions and processes require the ability to capture, archive, analyze, and present large amounts of data to serve the public.

Project Justification: Without the IT equipment replacement and upgrade plan for personal computer printers and scanners, software upgrades, and network equipment upgrades the agency would not be able to provide efficient delivery of services in support of its mission.

Outcome Measures: The benefits from this project are the continued availability of mission-critical computing resources and the efficient delivery of services. The Information Resources Department will continue to monitor customer service levels to ensure that this critical mission succeeds.

Output Measures: The Information Resources Department will continue to monitor internal performance measures and assist the agency divisions with their information technology equipment needs.

Acquisition-of-Alternatives Analysis: The agency uses DIR's Go DIRect Program. The Go DIRect Program allows customers to purchase items directly from a DIR-contracted vendor. Customers contact the vendor for product and pricing information and send their purchase orders (with the DIR contract number) and payments directly to the Go DIRect vendor, not to DIR. This streamlines the order process so customers receive their products/services more quickly.

Cooperative-Project Area: none

Milestones or Timelines: Products are replaced throughout the fiscal year

6000 DAILY OPERATIONS

1 Daily Operations

Agency code: 458 Agency name: **Alcoholic Beverage Commission**

CATEGORY CODE/CATEGORY NAME
Project Number/Name
Type of Project **DESCRIPTION**

6000 DAILY OPERATIONS

1 Daily Operations
100 Daily Operations

Project Description:

TABC operates an information technology infrastructure to directly support its mission. Daily operations supports the baseline operations of the agency and includes the installation, configuration, operation, maintenance, and management of the computer hardware, operating systems, applications software, voice networks, network security, and voice/data networks. The information technology infrastructure is responsible for developing and maintaining the core technology applications for the agency, which includes licensing, enforcement, compliance, legal, and business services. In addition, the agency supports multiple client/server, Internet, and e-mail applications made available over a Wide Area Network (WAN). Twenty one field locations have access to networked applications via a TCP/IP based WAN. A number of outpost offices and Ports of Entry locations are also connected via VPN access over DSL or dialup connections.

Project Status:

Since 2005, Versa's LicenseEase solution has served as the agency's primary licensing regulatory system and is enhanced by the vendor through project change requests (PCR). In addition, agency technical staff develop and maintain a number of custom built systems, using Microsoft's .net and Lotus Notes technology, to support other agency functions. Staff augmentation is used to assist with the support of the agency's custom built applications in Lotus Notes and .net.

Other achievements during the last two years include:

- Transitioned all in-scope servers and support to the Data Center Services (DCS) contract
- Deployment of the Agency Reporting and Tracking System (ARTS)
- Replacement of obsolete routers and switches throughout the data network.
- Replacement of obsolete printers, scanners, and faxes.
- Replacement of obsolete PBX systems throughout the state.

Needs-analysis Summary:

The agency requires efficient operation of an information resources infrastructure to effectively execute its core functions and business processes. These functions and processes require the ability to capture, archive, analyze, and present large amounts of data to serve the public.

Project Justification:

Without the full operation of the installed information resources infrastructure the agency could not accomplish its mission.

Outcome Measures:

The benefits from the daily operations project are the continued availability of mission-critical computing resources and the efficient delivery of services. The Information Resources Department will continue to monitor projects and customer service levels to ensure that this critical mission succeeds.

Output Measures:

The Information Resources Department will continue to monitor internal performance measures and assist the agency divisions with their automation needs.

Agency code: 458 Agency name: **Alcoholic Beverage Commission**

CATEGORY CODE/CATEGORY NAME
Project Number/Name
Type of Project **DESCRIPTION**

6000 DAILY OPERATIONS

1 Daily Operations
100 Daily Operations

Acquisition-of-Alternatives Analysis:

For computer software, hardware, and network appliance equipment, the agency will use DIR's Go DIRect Program. The Go DIRect Program allows customers to purchase items directly from a DIR-contracted vendor. Customers contact the vendor for product and pricing information and send their purchase orders (with the DIR contract number) and payments directly to the Go DIRect vendor, not to DIR. This streamlines the order process so customers receive their products/services more quickly.

The agency uses DIR's IT Staffing Services contract which provides for temporary IT staffing augmentation services on a time (hourly) basis. Contracted staff render services and are paid on an hourly basis. The contract provides for Not-to-exceed prices which are the maximum hourly rate prices a vendor may charge under the IT Staffing Services program. Agency's are encouraged to negotiate rates based on worker qualifications, job scope, and other pertinent information in order to obtain the best value.

For voice/data telecommunications including cellular and wireless services, the agency uses DIR's TEXAN contract and various cellular/wireless services contracts.

All hardware/software server services and solutions are generally handled by the Data Center Services provider, Team for Texas.

Cooperative-Project Area: none

Milestones or Timelines: none

7000 DATA CENTER CONSOLIDATION

3 Data Center Consolidation
150 Data Center Consolidation

Agency code: 458 Agency name: **Alcoholic Beverage Commission**

CATEGORY CODE/CATEGORY NAME
Project Number/Name
Type of Project **DESCRIPTION**

7000 DATA CENTER CONSOLIDATION

3 Data Center Consolidation
150 Data Center Consolidation

Project Description:

On November 22, 2006, DIR executed a contract with International Business Machines Corporation (IBM) to provide data center services for 27 Texas state agencies. The contract commenced on March 31, 2007, and expires on August 31, 2014, with three optional, one-year extensions. The agreement includes transition of in-scope services in 31 legacy data centers, careful and methodical consolidation of these services to two commercial-grade facilities, and ongoing operations in a high-performance environment. The state retains ownership of all assets until end of life and retains ownership of all data on the in-scope systems.

IBM's partners in the contract, collectively called Team for Texas, are Unisys, Pitney Bowes, and Xerox. In addition, the contract contains additional subcontractors with more than 20 percent of contract value subcontracted to Historically Underutilized Businesses (HUBs). IBM provides overall program management for the contract and has responsibility for strategic planning, IT operations, risk management, communications, and training. Unisys has responsibility for IT operations, infrastructure build out, and data center and support center management. Pitney Bowes oversees mail operations management and mail services transformation. Xerox is responsible for print operations management and the transformation of print services.

The state's goals for the data center services (DCS) contract include effective management of in-place services, migration of services to the consolidated data centers, and improvements to services, security, and disaster recovery capability. IBM organizes these activities into three phases: transition, transformation, and consolidation. (see Project Status for definitions and current status)

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CATEGORY CODE/CATEGORY NAME
Project Number/Name
Type of Project **DESCRIPTION**

7000 DATA CENTER CONSOLIDATION

3 Data Center Consolidation
150 Data Center Consolidation

Project Status:

Transition, the assumption of responsibility for data center services by the service provider, includes the transfer or assignment of all in scope leases and licenses, assumption of management for hardware, and hiring of affected employees. For the DCS program, this phase included the dispensation of thousands of third party contracts, processing job offers for 329 employees, and management of thousands of servers in the dispersed data centers and remote locations. The transition phase has completed. Transformation, the implementation of upgraded software, tools, and processes, and consolidation, the migration from older hardware in legacy agency data centers to fewer, newer machines in the Austin Data Center (ADC) and San Angelo Data Center (SDC) are in process. Some transformation upgrades, including new or documented processes, reporting, and tools, have been completed in the legacy agency data centers. Other transformation upgrades, including virtualization and specific security and disaster recovery changes, will occur in conjunction with migration to the ADC and SDC. Several participating agencies have migrated all or part of their operations to the ADC and SDC. These include the server migrations for the Texas State Library and Archives Commission and Department of Information Resources, mainframe migrations for the Texas Youth Commission and Texas Workforce Commission, and print/mail consolidations for Health and Human Services Commission, Railroad Commission of Texas (permit renewals), Texas Department of Agriculture (letters and invoices), and Texas Higher Education Coordinating Board (letters and notices). Consolidation is scheduled to be completed by December 2009. Transformation upgrades will continue in the consolidated facilities.

TABC's consolidation is scheduled to be completed by November, 2009.

Needs-analysis Summary:

The Data Center Services program includes transformation and consolidation of facilities, server platforms, mainframes, data storage management, and data center print and mail. It supports the statewide technology vision of shared infrastructure services and 2008 – 2012 State Strategic Plan for Information Technology Management: The Texas Transformation. In addition to lowering overall data center costs for the state, the DCS program provides a means to:

- Increase visibility into statewide technology infrastructure operations
- Leverage standardization for improved management and control
- Improve reporting and manage to defined, required service levels
- Define a statewide technology plan and move toward more strategic IT platforms
- Increase statewide security and disaster recovery capability.

Agency code: 458 Agency name: **Alcoholic Beverage Commission**

CATEGORY CODE/CATEGORY NAME
Project Number/Name
Type of Project **DESCRIPTION**

7000 DATA CENTER CONSOLIDATION

3 Data Center Consolidation
150 Data Center Consolidation

Project Justification: Server, storage, and mainframe consolidation to reduce maintenance and operations costs is a well established technology practice. In Texas, all information technology goods and services have historically been procured on an agency by agency basis -- without a coordinated sourcing strategy. When individual projects require new equipment, it is sometimes underutilized. When each agency selects software packages individually and negotiates based on their volume alone, common platforms and economies of scale are lost. At the start of the DCS program, more than 7,000 servers and 16 mainframes were in use in the participating state agencies. Agencies also have inconsistent levels of security, out of date technology and perform redundant activities. Texas Government Code §2054.375, Subchapter L. Statewide Technology Centers requires DIR to manage a statewide data center consolidation and identify agencies for participation.

Outcome Measures: The DCS program will track consolidation (reductions in number of servers, mainframes, and associated data center facilities) and savings to the state. Savings will be calculated using a formal, repeatable methodology validated by an independent third-party accounting firm.

Output Measures: Many of the performance levels measured by the data center services program were not previously measured and there were no statewide standards established for service levels. The data center services contract includes 32 critical service levels, including measures of availability for critical applications, incident and change management effectiveness, operational performance, and print/mail services quality. These service levels are tracked and reported on a monthly basis.

Acquisition-of-Alternatives Analysis: The “Expenditure and Facilities Assessment, Validation and Analysis” report analyzed various consolidation processes including in-sourcing (state agency consolidation maintained by state staff) and various outsourcing options (use of state facilities, use of vendor facilities, awarding to multiple service providers, etc.). The review considered technical requirements, timing, risk, savings, and applicable state procurement laws. Based on these and other parameters, Gartner, Inc., recommended an outsourced solution utilizing 2-3 state facilities.

Agency code: 458 Agency name: **Alcoholic Beverage Commission**

CATEGORY CODE/CATEGORY NAME
Project Number/Name
Type of Project **DESCRIPTION**

7000 DATA CENTER CONSOLIDATION

3 Data Center Consolidation
150 Data Center Consolidation

Cooperative-Project Area: This project includes active involvement from the participating agencies:

- Angelo State University (ASU)
- Department of Aging and Disability Services (DADS)
- Department of Assistive and Rehabilitative Services (DARS)
- Department of Family and Protective Services (DFPS)
- Department of Information Resources (DIR)
- Department of State Health Services (DSHS)
- Health and Human Services Commission (HHSC)
- Office of the Attorney General – Administrative and Legal Division (OAG-AL)
- Office of the Attorney General – Child Support Division (OAG-CS)
- Office of the Secretary of State (SOS)
- Public Utility Commission (PUC)
- Railroad Commission of Texas (RRC)
- Texas Alcoholic Beverage Commission (TABC)
- Texas Commission on Environmental Quality (TCEQ)
- Texas Department of Agriculture (TDA)
- Texas Department of Criminal Justice (TDCJ)
- Texas Department of Insurance (TDI)
- Texas Department of Licensing and Regulation (TDLR)
- Texas Department of Transportation (TxDOT)
- Texas Education Agency (TEA)
- Texas Facilities Commission (TFC)
- Texas Higher Education Coordinating Board (THECB)
- Texas Parks and Wildlife Department (TPWD)
- Texas State Library and Archives Commission (TSLAC)
- Texas Veterans Commission (TVC)
- Texas Water Development Board (TWDB)
- Texas Workforce Commission (TWC)
- Texas Youth Commission (TYC)

Agency code: 458 Agency name: **Alcoholic Beverage Commission**

CATEGORY CODE/CATEGORY NAME
Project Number/Name
Type of Project **DESCRIPTION**

7000 DATA CENTER CONSOLIDATION

3 Data Center Consolidation
150 Data Center Consolidation

Milestones or Timelines: List of Project Milestones/Percentage Complete

March 31, 2007 – DCS contract commencement (transition of services begins) 100%
August 2007 – Austin Data Center Construction complete and move in begins 100%
August 31, 2007 – End of prior data center contract, transition of previously outsourced services begins 100%
November 2009 - Completion of TABC's data center consolidation to Austin Data Center and San Angelo Data Center 50%
December 2009 – Completion of consolidation to Austin Data Center and San Angelo Data Center10%
August 31, 2014 - Completion of DCS Contract initial term9%

SECTION III

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Agency code: **458** Agency name: **Alcoholic Beverage Commission**

Category Code / Category Name *Project Sequence/Project Id / Name* **OOE / TOF / MOF CODE**	**Est 2008**	**Bud 2009**	**2010**	**2011**
5005 Acquisition Information Resource Technology				
2/1 Agency-Wide PC Replacements and mobile data computers (leased)				
OBJECTS OF EXPENSE				
Capital				
2004 UTILITIES	$8,740	$8,740	$17,480	$17,480
2009 OTHER OPERATING EXPENSE	$41,166	$41,166	$49,906	$174,906
5000 CAPITAL EXPENDITURES	$328,108	$328,108	$379,504	$254,504
Capital Subtotal OOE, Project 2	$378,014	$378,014	$446,890	$446,890
Subtotal OOE, Project 2	**$378,014**	**$378,014**	**$446,890**	**$446,890**
TYPE OF FINANCING				
Capital				
CA 1 General Revenue Fund	$378,014	$378,014	$446,890	$446,890
Capital Subtotal TOF, Project 2	$378,014	$378,014	$446,890	$446,890
Subtotal TOF, Project 2	**$378,014**	**$378,014**	**$446,890**	**$446,890**
4/6 Ports of Entry Tax Collection System (POETCS - expansion)				
OBJECTS OF EXPENSE				
Capital				
2001 PROFESSIONAL FEES AND SERVICES	$6,600	$0	$0	$0
2009 OTHER OPERATING EXPENSE	$98,976	$0	$0	$0
Capital Subtotal OOE, Project 4	$105,576	$0	$0	$0
Informational				
2001 PROFESSIONAL FEES AND SERVICES	$0	$0	$0	$0
2009 OTHER OPERATING EXPENSE	$0	$0	$0	$0
Informational Subtotal OOE, Project 4	$0	$0	$0	$0
Subtotal OOE, Project 4	**$105,576**	**$0**	**$0**	**$0**
TYPE OF FINANCING				
Capital				
CA 1 General Revenue Fund	$105,576	$0	$0	$0
Capital Subtotal TOF, Project 4	$105,576	$0	$0	$0

Agency code: **458** Agency name: **Alcoholic Beverage Commission**

Category Code / Category Name *Project Sequence/Project Id / Name* **OOE / TOF / MOF CODE**	**Est 2008**	**Bud 2009**	**2010**	**2011**
Informational				
CA 1 General Revenue Fund	$0	$0	$0	$0
Informational Subtotal TOF, Project 4	$0	$0	$0	$0
Subtotal TOF, Project 4	**$105,576**	**$0**	**$0**	**$0**
5/9 Excise Tax Automation				
OBJECTS OF EXPENSE				
Capital				
2001 PROFESSIONAL FEES AND SERVICES	$0	$0	$530,100	$0
Capital Subtotal OOE, Project 5	$0	$0	$530,100	$0
Informational				
2001 PROFESSIONAL FEES AND SERVICES	$0	$0	$0	$0
Informational Subtotal OOE, Project 5	$0	$0	$0	$0
Subtotal OOE, Project 5	**$0**	**$0**	**$530,100**	**$0**
TYPE OF FINANCING				
Capital				
CA 1 General Revenue Fund	$0	$0	$530,100	$0
Capital Subtotal TOF, Project 5	$0	$0	$530,100	$0
Informational				
CA 1 General Revenue Fund	$0	$0	$0	$0
Informational Subtotal TOF, Project 5	$0	$0	$0	$0
Subtotal TOF, Project 5	**$0**	**$0**	**$530,100**	**$0**
6/9 LicenseEase upgrade with on-line application support for originals and renewals.				
OBJECTS OF EXPENSE				
Capital				
2001 PROFESSIONAL FEES AND SERVICES	$0	$0	$781,675	$0
Capital Subtotal OOE, Project 6	$0	$0	$781,675	$0
Informational				
2009 OTHER OPERATING EXPENSE	$0	$0	$0	$0

Agency code: **458** Agency name: **Alcoholic Beverage Commission**

Category Code / Category Name *Project Sequence/Project Id / Name* **OOE / TOF / MOF CODE**	**Est 2008**	**Bud 2009**	**2010**	**2011**
Informational Subtotal OOE, Project 6	$0	$0	$0	$0
Subtotal OOE, Project 6	**$0**	**$0**	**$781,675**	**$0**
TYPE OF FINANCING				
Capital				
CA 1 General Revenue Fund	$0	$0	$781,675	$0
Capital Subtotal TOF, Project 6	$0	$0	$781,675	$0
Informational				
CA 1 General Revenue Fund	$0	$0	$0	$0
Informational Subtotal TOF, Project 6	$0	$0	$0	$0
Subtotal TOF, Project 6	**$0**	**$0**	**$781,675**	**$0**
7/9 Case Management system upgrade				
OBJECTS OF EXPENSE				
Capital				
2001 PROFESSIONAL FEES AND SERVICES	$0	$0	$145,600	$0
Capital Subtotal OOE, Project 7	$0	$0	$145,600	$0
Subtotal OOE, Project 7	**$0**	**$0**	**$145,600**	**$0**
TYPE OF FINANCING				
Capital				
CA 1 General Revenue Fund	$0	$0	$145,600	$0
Capital Subtotal TOF, Project 7	$0	$0	$145,600	$0
Subtotal TOF, Project 7	**$0**	**$0**	**$145,600**	**$0**
8/9 Network Security upgrades				
OBJECTS OF EXPENSE				
Capital				
2001 PROFESSIONAL FEES AND SERVICES	$0	$0	$0	$0
2009 OTHER OPERATING EXPENSE	$0	$0	$0	$21,280
5000 CAPITAL EXPENDITURES	$0	$0	$166,241	$24,246
Capital Subtotal OOE, Project 8	$0	$0	$166,241	$45,526

Agency code: **458** Agency name: **Alcoholic Beverage Commission**

Category Code / Category Name *Project Sequence/Project Id / Name* **OOE / TOF / MOF CODE**	**Est 2008**	**Bud 2009**	**2010**	**2011**
Informational				
2004 UTILITIES	$0	$0	$0	$0
2009 OTHER OPERATING EXPENSE	$0	$0	$0	$0
Informational Subtotal OOE, Project 8	$0	$0	$0	$0
Subtotal OOE, Project 8	**$0**	**$0**	**$166,241**	**$45,526**
TYPE OF FINANCING				
Capital				
CA 1 General Revenue Fund	$0	$0	$166,241	$45,526
Capital Subtotal TOF, Project 8	$0	$0	$166,241	$45,526
Informational				
CA 1 General Revenue Fund	$0	$0	$0	$0
Informational Subtotal TOF, Project 8	$0	$0	$0	$0
Subtotal TOF, Project 8	**$0**	**$0**	**$166,241**	**$45,526**
9/9 Human Resources System upgrade				
OBJECTS OF EXPENSE				
Capital				
2001 PROFESSIONAL FEES AND SERVICES	$0	$0	$0	$0
5000 CAPITAL EXPENDITURES	$0	$0	$0	$0
Capital Subtotal OOE, Project 9	$0	$0	$0	$0
Informational				
2009 OTHER OPERATING EXPENSE	$0	$0	$0	$0
Informational Subtotal OOE, Project 9	$0	$0	$0	$0
Subtotal OOE, Project 9	**$0**	**$0**	**$0**	**$0**
TYPE OF FINANCING				
Capital				
CA 1 General Revenue Fund	$0	$0	$0	$0
Capital Subtotal TOF, Project 9	$0	$0	$0	$0
Informational				

Agency code: **458** Agency name: **Alcoholic Beverage Commission**

Category Code / Category Name *Project Sequence/Project Id / Name* **OOE / TOF / MOF CODE**	**Est 2008**	**Bud 2009**	**2010**	**2011**
CA 1 General Revenue Fund	$0	$0	$0	$0
Informational Subtotal TOF, Project 9	$0	$0	$0	$0
Subtotal TOF, Project 9	**$0**	**$0**	**$0**	**$0**
10/9 Seller/Server Training system upgrade				
OBJECTS OF EXPENSE				
Capital				
2001 PROFESSIONAL FEES AND SERVICES	$0	$0	$196,000	$0
Capital Subtotal OOE, Project 10	$0	$0	$196,000	$0
Subtotal OOE, Project 10	**$0**	**$0**	**$196,000**	**$0**
TYPE OF FINANCING				
Capital				
CA 1 General Revenue Fund	$0	$0	$196,000	$0
Capital Subtotal TOF, Project 10	$0	$0	$196,000	$0
Subtotal TOF, Project 10	**$0**	**$0**	**$196,000**	**$0**
11/9 IT Staffing Services				
OBJECTS OF EXPENSE				
Informational				
2001 PROFESSIONAL FEES AND SERVICES	$0	$0	$0	$0
Informational Subtotal OOE, Project 11	$0	$0	$0	$0
Subtotal OOE, Project 11	**$0**	**$0**	**$0**	**$0**
TYPE OF FINANCING				
Informational				
CA 1 General Revenue Fund	$0	$0	$0	$0
Informational Subtotal TOF, Project 11	$0	$0	$0	$0
Subtotal TOF, Project 11	**$0**	**$0**	**$0**	**$0**
12/3 Other Hardware/Software Acquisition				
OBJECTS OF EXPENSE				
Capital				
2004 UTILITIES	$9,588	$0	$0	$0

Agency code: **458** Agency name: **Alcoholic Beverage Commission**

Category Code / Category Name *Project Sequence/Project Id / Name* **OOE / TOF / MOF CODE**	**Est 2008**	**Bud 2009**	**2010**	**2011**
2009 OTHER OPERATING EXPENSE	$179,887	$187,000	$187,000	$187,000
Capital Subtotal OOE, Project 12	$189,475	$187,000	$187,000	$187,000
Subtotal OOE, Project 12	**$189,475**	**$187,000**	**$187,000**	**$187,000**
TYPE OF FINANCING				
Capital				
CA 1 General Revenue Fund	$189,475	$187,000	$187,000	$187,000
Capital Subtotal TOF, Project 12	$189,475	$187,000	$187,000	$187,000
Subtotal TOF, Project 12	**$189,475**	**$187,000**	**$187,000**	**$187,000**
Capital Subtotal, Category 5005	$673,065	$565,014	$2,453,506	$679,416
Informational Subtotal, Category 5005	$0	$0	$0	$0
Total Category 5005	**$673,065**	**$565,014**	**$2,453,506**	**$679,416**

6000 Daily Operations

1/0 Daily Operations

OBJECTS OF EXPENSE

Informational				
1001 SALARIES AND WAGES	$806,014	$913,129	$962,007	$962,007
1002 OTHER PERSONNEL COSTS	$52,720	$20,620	$23,274	$23,274
2001 PROFESSIONAL FEES AND SERVICES	$848,004	$169,668	$169,723	$215,130
2002 FUELS AND LUBRICANTS	$463	$600	$600	$600
2003 CONSUMABLE SUPPLIES	$12,538	$9,500	$9,500	$9,500
2004 UTILITIES	$335,840	$332,273	$332,273	$332,273
2005 TRAVEL	$6,179	$5,000	$5,000	$5,000
2006 RENT - BUILDING	$96,806	$98,969	$101,912	$101,912
2007 RENT - MACHINE AND OTHER	$12,383	$12,000	$12,000	$12,000
2009 OTHER OPERATING EXPENSE	$196,245	$165,717	$167,664	$167,664
Informational Subtotal OOE, Project 1	$2,367,192	$1,727,476	$1,783,953	$1,829,360
Subtotal OOE, Project 1	**$2,367,192**	**$1,727,476**	**$1,783,953**	**$1,829,360**
TYPE OF FINANCING				

Agency code: **458** Agency name: **Alcoholic Beverage Commission**

Category Code / Category Name *Project Sequence/Project Id / Name* **OOE / TOF / MOF CODE**	**Est 2008**	**Bud 2009**	**2010**	**2011**
Informational				
CA 1 General Revenue Fund	$2,367,192	$1,727,476	$1,783,953	$1,829,360
Informational Subtotal TOF, Project 1	$2,367,192	$1,727,476	$1,783,953	$1,829,360
Subtotal TOF, Project 1	**$2,367,192**	**$1,727,476**	**$1,783,953**	**$1,829,360**
Capital Subtotal, Category 6000				
Informational Subtotal, Category 6000	$2,367,192	$1,727,476	$1,783,953	$1,829,360
Total Category 6000	**$2,367,192**	**$1,727,476**	**$1,783,953**	**$1,829,360**
7000 Data Center Consolidation				
3/2 Data Center Consolidation				
OBJECTS OF EXPENSE				
Capital				
2001 PROFESSIONAL FEES AND SERVICES	$595,000	$674,000	$857,608	$801,609
Capital Subtotal OOE, Project 3	$595,000	$674,000	$857,608	$801,609
Subtotal OOE, Project 3	**$595,000**	**$674,000**	**$857,608**	**$801,609**
TYPE OF FINANCING				
Capital				
CA 1 General Revenue Fund	$595,000	$674,000	$857,608	$801,609
Capital Subtotal TOF, Project 3	$595,000	$674,000	$857,608	$801,609
Subtotal TOF, Project 3	**$595,000**	**$674,000**	**$857,608**	**$801,609**
Capital Subtotal, Category 7000	$595,000	$674,000	$857,608	$801,609
Informational Subtotal, Category 7000				
Total Category 7000	**$595,000**	**$674,000**	**$857,608**	**$801,609**
AGENCY TOTAL-Capital	$1,268,065	$1,239,014	$3,311,114	$1,481,025
AGENCY TOTAL -Informational	$2,367,192	$1,727,476	$1,783,953	$1,829,360
AGENCY TOTAL	**$3,635,257**	**$2,966,490**	**$5,095,067**	**$3,310,385**

Agency code: **458** Agency name: **Alcoholic Beverage Commission**

Category Code / Category Name *Project Sequence/Project Id / Name* **OOE / TOF / MOF CODE**	**Est 2008**	**Bud 2009**	**2010**	**2011**
METHOD OF FINANCING				
Capital				
1 General Revenue Fund	$1,268,065	$1,239,014	$3,311,114	$1,481,025
Total, Method of Financing-Capital	$1,268,065	$1,239,014	$3,311,114	$1,481,025
Informational				
1 General Revenue Fund	$2,367,192	$1,727,476	$1,783,953	$1,829,360
Total, Method of Financing-Informational	$2,367,192	$1,727,476	$1,783,953	$1,829,360
Total, Method of Financing	**$3,635,257**	**$2,966,490**	**$5,095,067**	**$3,310,385**
TYPE OF FINANCING				
Capital				
CA CURRENT APPROPRIATIONS	$1,268,065	$1,239,014	$3,311,114	$1,481,025
Total, Method of Financing-Capital	$1,268,065	$1,239,014	$3,311,114	$1,481,025
Informational				
CA CURRENT APPROPRIATIONS	$2,367,192	$1,727,476	$1,783,953	$1,829,360
Total, Method of Financing-Informational	$2,367,192	$1,727,476	$1,783,953	$1,829,360
Total,Type of Financing	**$3,635,257**	**$2,966,490**	**$5,095,067**	**$3,310,385**

Agency code: **458** Agency name: **Alcoholic Beverage Commission**

Category Code / Category Name *Project Sequence/Project Id / Name* OOE BY STRAT/ TOF / MOF CODE	Est 2008	Bud 2009	2010	2011
5005 Acquisition Information Resource Technology				
2/1 Agency-Wide PC Replacements and mobile data computers (leased)				
OBJECTS OF EXPENSE				
1-1-1 ENFORCEMENT				
Capital				
2004 UTILITIES	$8,740	$8,740	$17,480	$17,480
2009 OTHER OPERATING EXPENSE	$24,031	$24,031	$32,771	$157,771
5000 CAPITAL EXPENDITURES	$197,458	$197,458	$248,854	$123,854
Capital Subtotal OOE, Strategy 1-1-1	$230,229	$230,229	$299,105	$299,105
Total OOE, Strategy 1-1-1	**$230,229**	**$230,229**	**$299,105**	**$299,105**
2-1-1 LICENSING AND INVESTIGATION				
Capital				
2009 OTHER OPERATING EXPENSE	$5,372	$5,372	$5,372	$5,372
5000 CAPITAL EXPENDITURES	$40,229	$40,229	$40,229	$40,229
Capital Subtotal OOE, Strategy 2-1-1	$45,601	$45,601	$45,601	$45,601
Total OOE, Strategy 2-1-1	**$45,601**	**$45,601**	**$45,601**	**$45,601**
3-1-1 COMPLIANCE MONITORING				
Capital				
2009 OTHER OPERATING EXPENSE	$5,270	$5,270	$5,270	$5,270
5000 CAPITAL EXPENDITURES	$36,618	$36,618	$36,618	$36,618
Capital Subtotal OOE, Strategy 3-1-1	$41,888	$41,888	$41,888	$41,888
Total OOE, Strategy 3-1-1	**$41,888**	**$41,888**	**$41,888**	**$41,888**
3-2-1 PORTS OF ENTRY				
Capital				
2009 OTHER OPERATING EXPENSE	$3,016	$3,016	$3,016	$3,016
5000 CAPITAL EXPENDITURES	$20,550	$20,550	$20,550	$20,550
Capital Subtotal OOE, Strategy 3-2-1	$23,566	$23,566	$23,566	$23,566

Agency code: **458** Agency name: **Alcoholic Beverage Commission**

Category Code / Category Name *Project Sequence/Project Id / Name* **OOE BY STRAT/ TOF / MOF CODE**	**Est 2008**	**Bud 2009**	**2010**	**2011**
Total OOE, Strategy 3-2-1	**$23,566**	**$23,566**	**$23,566**	**$23,566**
4-1-1 CENTRAL ADMINISTRATION				
Capital				
2009 OTHER OPERATING EXPENSE	$1,580	$1,580	$1,580	$1,580
5000 CAPITAL EXPENDITURES	$17,996	$17,996	$17,996	$17,996
Capital Subtotal OOE, Strategy 4-1-1	$19,576	$19,576	$19,576	$19,576
Total OOE, Strategy 4-1-1	**$19,576**	**$19,576**	**$19,576**	**$19,576**
4-1-2 INFORMATION RESOURCES				
Capital				
2009 OTHER OPERATING EXPENSE	$1,593	$1,593	$1,593	$1,593
5000 CAPITAL EXPENDITURES	$10,913	$10,913	$10,913	$10,913
Capital Subtotal OOE, Strategy 4-1-2	$12,506	$12,506	$12,506	$12,506
Total OOE, Strategy 4-1-2	**$12,506**	**$12,506**	**$12,506**	**$12,506**
4-1-3 OTHER SUPPORT SERVICES				
Capital				
2009 OTHER OPERATING EXPENSE	$304	$304	$304	$304
5000 CAPITAL EXPENDITURES	$4,344	$4,344	$4,344	$4,344
Capital Subtotal OOE, Strategy 4-1-3	$4,648	$4,648	$4,648	$4,648
Total OOE, Strategy 4-1-3	**$4,648**	**$4,648**	**$4,648**	**$4,648**
Total OOE, Project 2	**$378,014**	**$378,014**	**$446,890**	**$446,890**
TYPE OF FINANCING				
Capital				
CA 1 General Revenue Fund	$378,014	$378,014	$446,890	$446,890
Capital Subtotal TOF	$378,014	$378,014	$446,890	$446,890
Total TOF, Project 2	**$378,014**	**$378,014**	**$446,890**	**$446,890**

4/6 Ports of Entry Tax Collection System (POETCS - expansion)

Agency code: **458** Agency name: **Alcoholic Beverage Commission**

Category Code / Category Name *Project Sequence/Project Id / Name* OOE BY STRAT/ TOF / MOF CODE	Est 2008	Bud 2009	2010	2011
OBJECTS OF EXPENSE				
3-2-1 PORTS OF ENTRY				
Capital				
2001 PROFESSIONAL FEES AND SERVICES	$6,600	$0	$0	$0
2009 OTHER OPERATING EXPENSE	$98,976	$0	$0	$0
Capital Subtotal OOE, Strategy 3-2-1	$105,576	$0	$0	$0
Total OOE, Strategy 3-2-1	**$105,576**	**$0**	**$0**	**$0**
4-1-2 INFORMATION RESOURCES				
Informational				
2001 PROFESSIONAL FEES AND SERVICES	$0	$0	$0	$0
2009 OTHER OPERATING EXPENSE	$0	$0	$0	$0
Informational Subtotal OOE, Strategy 4-1-2	$0	$0	$0	$0
Total OOE, Strategy 4-1-2	**$0**	**$0**	**$0**	**$0**
Total OOE, Project 4	**$105,576**	**$0**	**$0**	**$0**
TYPE OF FINANCING				
Capital				
CA 1 General Revenue Fund	$105,576	$0	$0	$0
Capital Subtotal TOF	$105,576	$0	$0	$0
Informational				
CA 1 General Revenue Fund	$0	$0	$0	$0
Informational Subtotal TOF	$0	$0	$0	$0
Total TOF, Project 4	**$105,576**	**$0**	**$0**	**$0**
5/9 Excise Tax Automation				
OBJECTS OF EXPENSE				
3-1-1 COMPLIANCE MONITORING				
Capital				

Agency code: **458** Agency name: **Alcoholic Beverage Commission**

Category Code / Category Name *Project Sequence/Project Id / Name* **OOE BY STRAT/ TOF / MOF CODE**	**Est 2008**	**Bud 2009**	**2010**	**2011**
2001 PROFESSIONAL FEES AND SERVICES	$0	$0	$530,100	$0
Capital Subtotal OOE, Strategy 3-1-1	$0	$0	$530,100	$0
Informational				
2001 PROFESSIONAL FEES AND SERVICES	$0	$0	$0	$0
Informational Subtotal OOE, Strategy 3-1-1	$0	$0	$0	$0
Total OOE, Strategy 3-1-1	**$0**	**$0**	**$530,100**	**$0**
4-1-2 INFORMATION RESOURCES				
Capital				
2001 PROFESSIONAL FEES AND SERVICES	$0	$0	$0	$0
Capital Subtotal OOE, Strategy 4-1-2	$0	$0	$0	$0
Total OOE, Strategy 4-1-2	**$0**	**$0**	**$0**	**$0**
Total OOE, Project 5	**$0**	**$0**	**$530,100**	**$0**
TYPE OF FINANCING				
Capital				
CA 1 General Revenue Fund	$0	$0	$530,100	$0
Capital Subtotal TOF	$0	$0	$530,100	$0
Informational				
CA 1 General Revenue Fund	$0	$0	$0	$0
Informational Subtotal TOF	$0	$0	$0	$0
Total TOF, Project 5	**$0**	**$0**	**$530,100**	**$0**

6/9 LicenseEase upgrade with on-line application support for originals and renewals.

OBJECTS OF EXPENSE

2-1-1 LICENSING AND INVESTIGATION				
Capital				
2001 PROFESSIONAL FEES AND SERVICES	$0	$0	$781,675	$0

Agency code: **458** Agency name: **Alcoholic Beverage Commission**

Category Code / Category Name *Project Sequence/Project Id / Name* **OOE BY STRAT/ TOF / MOF CODE**	**Est 2008**	**Bud 2009**	**2010**	**2011**
Capital Subtotal OOE, Strategy 2-1-1	$0	$0	$781,675	$0
Total OOE, Strategy 2-1-1	**$0**	**$0**	**$781,675**	**$0**
4-1-2 INFORMATION RESOURCES				
Capital				
2001 PROFESSIONAL FEES AND SERVICES	$0	$0	$0	$0
Capital Subtotal OOE, Strategy 4-1-2	$0	$0	$0	$0
Informational				
2009 OTHER OPERATING EXPENSE	$0	$0	$0	$0
Informational Subtotal OOE, Strategy 4-1-2	$0	$0	$0	$0
Total OOE, Strategy 4-1-2	**$0**	**$0**	**$0**	**$0**
Total OOE, Project 6	**$0**	**$0**	**$781,675**	**$0**
TYPE OF FINANCING				
Capital				
CA 1 General Revenue Fund	$0	$0	$781,675	$0
Capital Subtotal TOF	$0	$0	$781,675	$0
Informational				
CA 1 General Revenue Fund	$0	$0	$0	$0
Informational Subtotal TOF	$0	$0	$0	$0
Total TOF, Project 6	**$0**	**$0**	**$781,675**	**$0**
7/9 Case Management system upgrade				
OBJECTS OF EXPENSE				
1-1-1 ENFORCEMENT				
Capital				
2001 PROFESSIONAL FEES AND SERVICES	$0	$0	$145,600	$0
Capital Subtotal OOE, Strategy 1-1-1	$0	$0	$145,600	$0

Agency code: **458** Agency name: **Alcoholic Beverage Commission**

Category Code / Category Name *Project Sequence/Project Id / Name* **OOE BY STRAT/ TOF / MOF CODE**	**Est 2008**	**Bud 2009**	**2010**	**2011**
Total OOE, Strategy 1-1-1	**$0**	**$0**	**$145,600**	**$0**
Total OOE, Project 7	**$0**	**$0**	**$145,600**	**$0**
TYPE OF FINANCING				
Capital				
CA 1 General Revenue Fund	$0	$0	$145,600	$0
Capital Subtotal TOF	$0	$0	$145,600	$0
Total TOF, Project 7	**$0**	**$0**	**$145,600**	**$0**
8/9 Network Security upgrades				
OBJECTS OF EXPENSE				
1-1-1 ENFORCEMENT				
Capital				
5000 CAPITAL EXPENDITURES	$0	$0	$80,427	$1,328
Capital Subtotal OOE, Strategy 1-1-1	$0	$0	$80,427	$1,328
Informational				
2004 UTILITIES	$0	$0	$0	$0
2009 OTHER OPERATING EXPENSE	$0	$0	$0	$0
Informational Subtotal OOE, Strategy 1-1-1	$0	$0	$0	$0
Total OOE, Strategy 1-1-1	**$0**	**$0**	**$80,427**	**$1,328**
2-1-1 LICENSING AND INVESTIGATION				
Capital				
5000 CAPITAL EXPENDITURES	$0	$0	$21,811	$5,824
Capital Subtotal OOE, Strategy 2-1-1	$0	$0	$21,811	$5,824
Informational				
2004 UTILITIES	$0	$0	$0	$0
2009 OTHER OPERATING EXPENSE	$0	$0	$0	$0
Informational Subtotal OOE, Strategy 2-1-1	$0	$0	$0	$0

Agency code: **458** Agency name: **Alcoholic Beverage Commission**

Category Code / Category Name *Project Sequence/Project Id / Name* **OOE BY STRAT/ TOF / MOF CODE**	**Est 2008**	**Bud 2009**	**2010**	**2011**
Total OOE, Strategy 2-1-1	**$0**	**$0**	**$21,811**	**$5,824**
3-1-1 COMPLIANCE MONITORING				
Capital				
5000 CAPITAL EXPENDITURES	$0	$0	$23,273	$6,216
Capital Subtotal OOE, Strategy 3-1-1	$0	$0	$23,273	$6,216
Informational				
2004 UTILITIES	$0	$0	$0	$0
2009 OTHER OPERATING EXPENSE	$0	$0	$0	$0
Informational Subtotal OOE, Strategy 3-1-1	$0	$0	$0	$0
Total OOE, Strategy 3-1-1	**$0**	**$0**	**$23,273**	**$6,216**
3-2-1 PORTS OF ENTRY				
Capital				
5000 CAPITAL EXPENDITURES	$0	$0	$25,801	$6,892
Capital Subtotal OOE, Strategy 3-2-1	$0	$0	$25,801	$6,892
Informational				
2004 UTILITIES	$0	$0	$0	$0
2009 OTHER OPERATING EXPENSE	$0	$0	$0	$0
Informational Subtotal OOE, Strategy 3-2-1	$0	$0	$0	$0
Total OOE, Strategy 3-2-1	**$0**	**$0**	**$25,801**	**$6,892**
4-1-1 CENTRAL ADMINISTRATION				
Capital				
5000 CAPITAL EXPENDITURES	$0	$0	$7,398	$1,975
Capital Subtotal OOE, Strategy 4-1-1	$0	$0	$7,398	$1,975
Informational				
2004 UTILITIES	$0	$0	$0	$0
2009 OTHER OPERATING EXPENSE	$0	$0	$0	$0

Agency code: **458** Agency name: **Alcoholic Beverage Commission**

Category Code / Category Name *Project Sequence/Project Id / Name* **OOE BY STRAT/ TOF / MOF CODE**	**Est 2008**	**Bud 2009**	**2010**	**2011**
Informational Subtotal OOE, Strategy 4-1-1	$0	$0	$0	$0
Total OOE, Strategy 4-1-1	**$0**	**$0**	**$7,398**	**$1,975**
4-1-2 INFORMATION RESOURCES				
Capital				
2001 PROFESSIONAL FEES AND SERVICES	$0	$0	$0	$0
2009 OTHER OPERATING EXPENSE	$0	$0	$0	$21,280
5000 CAPITAL EXPENDITURES	$0	$0	$4,622	$1,234
Capital Subtotal OOE, Strategy 4-1-2	$0	$0	$4,622	$22,514
Informational				
2004 UTILITIES	$0	$0	$0	$0
2009 OTHER OPERATING EXPENSE	$0	$0	$0	$0
Informational Subtotal OOE, Strategy 4-1-2	$0	$0	$0	$0
Total OOE, Strategy 4-1-2	**$0**	**$0**	**$4,622**	**$22,514**
4-1-3 OTHER SUPPORT SERVICES				
Capital				
5000 CAPITAL EXPENDITURES	$0	$0	$2,909	$777
Capital Subtotal OOE, Strategy 4-1-3	$0	$0	$2,909	$777
Informational				
2004 UTILITIES	$0	$0	$0	$0
2009 OTHER OPERATING EXPENSE	$0	$0	$0	$0
Informational Subtotal OOE, Strategy 4-1-3	$0	$0	$0	$0
Total OOE, Strategy 4-1-3	**$0**	**$0**	**$2,909**	**$777**
Total OOE, Project 8	**$0**	**$0**	**$166,241**	**$45,526**
TYPE OF FINANCING				
Capital				
CA 1 General Revenue Fund	$0	$0	$166,241	$45,526

Agency code: **458** Agency name: **Alcoholic Beverage Commission**

Category Code / Category Name
Project Sequence/Project Id / Name
OOE BY STRAT/ TOF / MOF CODE

	Est 2008	Bud 2009	2010	2011
Capital Subtotal TOF	$0	$0	$166,241	$45,526
Informational				
CA 1 General Revenue Fund	$0	$0	$0	$0
Informational Subtotal TOF	$0	$0	$0	$0
Total TOF, Project 8	**$0**	**$0**	**$166,241**	**$45,526**
9/9 Human Resources System upgrade				
OBJECTS OF EXPENSE				
4-1-1 CENTRAL ADMINISTRATION				
Capital				
2001 PROFESSIONAL FEES AND SERVICES	$0	$0	$0	$0
5000 CAPITAL EXPENDITURES	$0	$0	$0	$0
Capital Subtotal OOE, Strategy 4-1-1	$0	$0	$0	$0
Informational				
2009 OTHER OPERATING EXPENSE	$0	$0	$0	$0
Informational Subtotal OOE, Strategy 4-1-1	$0	$0	$0	$0
Total OOE, Strategy 4-1-1	**$0**	**$0**	**$0**	**$0**
Total OOE, Project 9	**$0**	**$0**	**$0**	**$0**
TYPE OF FINANCING				
Capital				
CA 1 General Revenue Fund	$0	$0	$0	$0
Capital Subtotal TOF	$0	$0	$0	$0
Informational				
CA 1 General Revenue Fund	$0	$0	$0	$0
Informational Subtotal TOF	$0	$0	$0	$0
Total TOF, Project 9	**$0**	**$0**	**$0**	**$0**

Agency code: **458** Agency name: **Alcoholic Beverage Commission**

Category Code / Category Name *Project Sequence/Project Id / Name* **OOE BY STRAT/ TOF / MOF CODE**	**Est 2008**	**Bud 2009**	**2010**	**2011**
10/9 Seller/Server Training system upgrade				
OBJECTS OF EXPENSE				
3-1-1 COMPLIANCE MONITORING				
Capital				
2001 PROFESSIONAL FEES AND SERVICES	$0	$0	$196,000	$0
Capital Subtotal OOE, Strategy 3-1-1	$0	$0	$196,000	$0
Total OOE, Strategy 3-1-1	**$0**	**$0**	**$196,000**	**$0**
4-1-2 INFORMATION RESOURCES				
Capital				
2001 PROFESSIONAL FEES AND SERVICES	$0	$0	$0	$0
Capital Subtotal OOE, Strategy 4-1-2	$0	$0	$0	$0
Total OOE, Strategy 4-1-2	**$0**	**$0**	**$0**	**$0**
Total OOE, Project 10	**$0**	**$0**	**$196,000**	**$0**
TYPE OF FINANCING				
Capital				
CA 1 General Revenue Fund	$0	$0	$196,000	$0
Capital Subtotal TOF	$0	$0	$196,000	$0
Total TOF, Project 10	**$0**	**$0**	**$196,000**	**$0**
11/9 IT Staffing Services				
OBJECTS OF EXPENSE				
4-1-2 INFORMATION RESOURCES				
Informational				
2001 PROFESSIONAL FEES AND SERVICES	$0	$0	$0	$0
Informational Subtotal OOE, Strategy 4-1-2	$0	$0	$0	$0
Total OOE, Strategy 4-1-2	**$0**	**$0**	**$0**	**$0**

Agency code: **458** Agency name: **Alcoholic Beverage Commission**

Category Code / Category Name *Project Sequence/Project Id / Name* **OOE BY STRAT/ TOF / MOF CODE**	**Est 2008**	**Bud 2009**	**2010**	**2011**
Total OOE, Project 11	**$0**	**$0**	**$0**	**$0**
TYPE OF FINANCING				
Informational				
CA 1 General Revenue Fund	$0	$0	$0	$0
Informational Subtotal TOF	$0	$0	$0	$0
Total TOF, Project 11	**$0**	**$0**	**$0**	**$0**
12/3 Other Hardware/Software Acquisition				
OBJECTS OF EXPENSE				
4-1-2 INFORMATION RESOURCES				
Capital				
2004 UTILITIES	$9,588	$0	$0	$0
2009 OTHER OPERATING EXPENSE	$179,887	$187,000	$187,000	$187,000
Capital Subtotal OOE, Strategy 4-1-2	$189,475	$187,000	$187,000	$187,000
Total OOE, Strategy 4-1-2	**$189,475**	**$187,000**	**$187,000**	**$187,000**
Total OOE, Project 12	**$189,475**	**$187,000**	**$187,000**	**$187,000**
TYPE OF FINANCING				
Capital				
CA 1 General Revenue Fund	$189,475	$187,000	$187,000	$187,000
Capital Subtotal TOF	$189,475	$187,000	$187,000	$187,000
Total TOF, Project 12	**$189,475**	**$187,000**	**$187,000**	**$187,000**
Capital Subtotal Category 5005	$673,065	$565,014	$2,453,506	$679,416
Informational Subtotal Category 5005	$0	$0	$0	$0
Total Category 5005	**$673,065**	**$565,014**	**$2,453,506**	**$679,416**

6000 Daily Operations

1/0 Daily Operations

Agency code: **458** Agency name: **Alcoholic Beverage Commission**

Category Code / Category Name *Project Sequence/Project Id / Name* **OOE BY STRAT/ TOF / MOF CODE**	**Est 2008**	**Bud 2009**	**2010**	**2011**
OBJECTS OF EXPENSE				
1-1-1 ENFORCEMENT				
Informational				
2001 PROFESSIONAL FEES AND SERVICES	$250,665	$48,528	$0	$0
2004 UTILITIES	$181,103	$152,645	$152,645	$152,645
2009 OTHER OPERATING EXPENSE	$45,653	$41,275	$37,832	$37,832
Informational Subtotal OOE, Strategy 1-1-1	$477,421	$242,448	$190,477	$190,477
Total OOE, Strategy 1-1-1	**$477,421**	**$242,448**	**$190,477**	**$190,477**
2-1-1 LICENSING AND INVESTIGATION				
Informational				
2001 PROFESSIONAL FEES AND SERVICES	$304,672	$14,522	$0	$0
2004 UTILITIES	$8,806	$12,950	$12,950	$12,950
2009 OTHER OPERATING EXPENSE	$2,037	$17,479	$17,479	$17,479
Informational Subtotal OOE, Strategy 2-1-1	$315,515	$44,951	$30,429	$30,429
Total OOE, Strategy 2-1-1	**$315,515**	**$44,951**	**$30,429**	**$30,429**
3-1-1 COMPLIANCE MONITORING				
Informational				
2001 PROFESSIONAL FEES AND SERVICES	$199,294	$19,958	$0	$0
2004 UTILITIES	$27,037	$34,580	$34,580	$34,580
2009 OTHER OPERATING EXPENSE	$5,868	$3,615	$3,615	$3,615
Informational Subtotal OOE, Strategy 3-1-1	$232,199	$58,153	$38,195	$38,195
Total OOE, Strategy 3-1-1	**$232,199**	**$58,153**	**$38,195**	**$38,195**
3-2-1 PORTS OF ENTRY				
Informational				
2001 PROFESSIONAL FEES AND SERVICES	$8,904	$15,812	$0	$0
2004 UTILITIES	$45,500	$49,345	$49,345	$49,345
2009 OTHER OPERATING EXPENSE	$8,985	$29,700	$29,700	$29,700

Agency code: **458** Agency name: **Alcoholic Beverage Commission**

Category Code / Category Name *Project Sequence/Project Id / Name* **OOE BY STRAT/ TOF / MOF CODE**	**Est 2008**	**Bud 2009**	**2010**	**2011**
Informational Subtotal OOE, Strategy 3-2-1	$63,389	$94,857	$79,045	$79,045
Total OOE, Strategy 3-2-1	**$63,389**	**$94,857**	**$79,045**	**$79,045**
4-1-1 CENTRAL ADMINISTRATION				
Informational				
2001 PROFESSIONAL FEES AND SERVICES	$12,668	$12,020	$0	$0
2004 UTILITIES	$17,490	$18,165	$18,165	$18,165
2009 OTHER OPERATING EXPENSE	$10,341	$9,949	$9,949	$9,949
Informational Subtotal OOE, Strategy 4-1-1	$40,499	$40,134	$28,114	$28,114
Total OOE, Strategy 4-1-1	**$40,499**	**$40,134**	**$28,114**	**$28,114**
4-1-2 INFORMATION RESOURCES				
Informational				
1001 SALARIES AND WAGES	$806,014	$913,129	$962,007	$962,007
1002 OTHER PERSONNEL COSTS	$52,720	$20,620	$23,274	$23,274
2001 PROFESSIONAL FEES AND SERVICES	$17,005	$16,668	$169,723	$215,130
2002 FUELS AND LUBRICANTS	$463	$600	$600	$600
2003 CONSUMABLE SUPPLIES	$12,538	$9,500	$9,500	$9,500
2004 UTILITIES	$55,904	$58,758	$58,758	$58,758
2005 TRAVEL	$6,179	$5,000	$5,000	$5,000
2006 RENT - BUILDING	$96,806	$98,969	$101,912	$101,912
2007 RENT - MACHINE AND OTHER	$12,383	$12,000	$12,000	$12,000
2009 OTHER OPERATING EXPENSE	$123,361	$59,194	$64,584	$64,584
Informational Subtotal OOE, Strategy 4-1-2	$1,183,373	$1,194,438	$1,407,358	$1,452,765
Total OOE, Strategy 4-1-2	**$1,183,373**	**$1,194,438**	**$1,407,358**	**$1,452,765**
4-1-3 OTHER SUPPORT SERVICES				
Informational				
2001 PROFESSIONAL FEES AND SERVICES	$54,796	$42,160	$0	$0
2004 UTILITIES	$0	$5,830	$5,830	$5,830
2009 OTHER OPERATING EXPENSE	$0	$4,505	$4,505	$4,505

Agency code: **458** Agency name: **Alcoholic Beverage Commission**

Category Code / Category Name *Project Sequence/Project Id / Name* **OOE BY STRAT/ TOF / MOF CODE**	**Est 2008**	**Bud 2009**	**2010**	**2011**
Informational Subtotal OOE, Strategy 4-1-3	$54,796	$52,495	$10,335	$10,335
Total OOE, Strategy 4-1-3	**$54,796**	**$52,495**	**$10,335**	**$10,335**
Total OOE, Project 1	**$2,367,192**	**$1,727,476**	**$1,783,953**	**$1,829,360**
TYPE OF FINANCING				
Informational				
CA 1 General Revenue Fund	$2,367,192	$1,727,476	$1,783,953	$1,829,360
Informational Subtotal TOF	$2,367,192	$1,727,476	$1,783,953	$1,829,360
Total TOF, Project 1	**$2,367,192**	**$1,727,476**	**$1,783,953**	**$1,829,360**
Capital Subtotal Category 6000				
Informational Subtotal Category 6000	$2,367,192	$1,727,476	$1,783,953	$1,829,360
Total Category 6000	**$2,367,192**	**$1,727,476**	**$1,783,953**	**$1,829,360**
7000 Data Center Consolidation				
3/2 Data Center Consolidation				
OBJECTS OF EXPENSE				
4-1-2 INFORMATION RESOURCES				
Capital				
2001 PROFESSIONAL FEES AND SERVICES	$595,000	$674,000	$857,608	$801,609
Capital Subtotal OOE, Strategy 4-1-2	$595,000	$674,000	$857,608	$801,609
Total OOE, Strategy 4-1-2	**$595,000**	**$674,000**	**$857,608**	**$801,609**
Total OOE, Project 3	**$595,000**	**$674,000**	**$857,608**	**$801,609**
TYPE OF FINANCING				
Capital				
CA 1 General Revenue Fund	$595,000	$674,000	$857,608	$801,609
Capital Subtotal TOF	$595,000	$674,000	$857,608	$801,609
Total TOF, Project 3	**$595,000**	**$674,000**	**$857,608**	**$801,609**

Agency code: **458** Agency name: **Alcoholic Beverage Commission**

Category Code / Category Name *Project Sequence/Project Id / Name* **OOE BY STRAT/ TOF / MOF CODE**	**Est 2008**	**Bud 2009**	**2010**	**2011**
Capital Subtotal Category 7000	$595,000	$674,000	$857,608	$801,609
Informational Subtotal Category 7000				
Total Category 7000	**$595,000**	**$674,000**	**$857,608**	**$801,609**
AGENCY TOTAL -CAPITAL	$1,268,065	$1,239,014	$3,311,114	$1,481,025
AGENCY TOTAL -INFORMATIONAL	$2,367,192	$1,727,476	$1,783,953	$1,829,360
AGENCY TOTAL	**$3,635,257**	**$2,966,490**	**$5,095,067**	**$3,310,385**
METHOD OF FINANCING				
Capital				
1 General Revenue Fund	$1,268,065	$1,239,014	$3,311,114	$1,481,025
Total, Method of Financing-Capital	$1,268,065	$1,239,014	$3,311,114	$1,481,025
Informational				
1 General Revenue Fund	$2,367,192	$1,727,476	$1,783,953	$1,829,360
Total, Method of Financing-Informational	$2,367,192	$1,727,476	$1,783,953	$1,829,360
Total, Method of Financing	**$3,635,257**	**$2,966,490**	**$5,095,067**	**$3,310,385**
TYPE OF FINANCING				
Capital				
CA CURRENT APPROPRIATIONS	$1,268,065	$1,239,014	$3,311,114	$1,481,025
Total, Method of Financing-Capital	$1,268,065	$1,239,014	$3,311,114	$1,481,025
Informational				
CA CURRENT APPROPRIATIONS	$2,367,192	$1,727,476	$1,783,953	$1,829,360
Total, Method of Financing-Informational	$2,367,192	$1,727,476	$1,783,953	$1,829,360
Total,Type of Financing	**$3,635,257**	**$2,966,490**	**$5,095,067**	**$3,310,385**

BIENNIAL OPERATING PLAN DAILY OPERATIONS CATEGORY
81st Regular session, BOP Submissions
Automated Budget and Evaluation System of Texas (ABEST)

Agency code: **458** Agency name: **Alcoholic Beverage Commission**

Project/Category Description	Est 2008	Bud 2009	BL 2010	BL 2011
1 Daily Operations				
Mobile Computing / Wireless Technol	7,021	9,000	9,000	9,000
Security	12,682	3,000	3,000	3,000
Licensing / Permitting / Monitoring	423,136	127,508	163,144	233,780
Voice Over IP (VoIP) / Telephony Ma	92,044	90,000	90,000	90,000
Network Services	282,261	280,000	280,000	280,000
Acquisition and Refresh of Hardware	4,349	0	0	0
Other Administrative Functions	1,545,699	1,217,968	1,238,809	1,213,580
	$2,367,192	**$1,727,476**	**$1,783,953**	**$1,829,360**

SECTION IV

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Agency code: **458** Agency name: **Alcoholic Beverage Commission**

Category Description Project Description	Est # 2008	Est $ 2008	Bud # 2009	Bud $ 2009	BL # 2010	BL $ 2010	BL # 2011	BL $ 2011
Desktops - Leased								
	414	$177,806	414	$177,806	414	$177,806	414	$177,806
Laptops - Leased								
	242	$200,208	242	$200,208	278	$269,084	278	$269,084
Laptops - Purchased								
	6	$10,500	0	$0	0	$0	0	$0
Monitors - Leased								
	414	$0	414	$0	414	$0	414	$0
Monitors - Purchased								
	10	$2,100	0	$0	0	$0	0	$0

Agency code: **458** Agency name: **Alcoholic Beverage Commission**

Category Description **Project Description**	**Est # 2008**	**Est $ 2008**	**Bud # 2009**	**Bud $ 2009**	**BL # 2010**	**BL $ 2010**	**BL # 2011**	**BL $ 2011**
Printers - Purchased								
	84	$60,944	60	$36,000	60	$36,000	60	$36,000
Life Cycle Totals		**$451,558**		**$414,014**		**$482,890**		**$482,890**

Have you provided a plan procurement schedule for commodity items? Yes

INFORMATION TECHNOLOGY ASSET INVENTORY
Automated Budget and Evaluation System of Texas (ABEST)

Agency code: **458** Agency name:

Category	Agency Total
Desktops - Agency Total	434
Laptops - Agency Total	290
Servers - Agency Total	62
Printers - Agency Total	205
Monitors - Agency Total	452